Public Document Pack

Licensing (Licensing and Gambling) Sub-Committee

Thursday, 2nd June, 2011 at 9.30 am PLEASE NOTE TIME OF MEETING

Committee Rooms 1 and 2 - Civic Centre

This meeting is open to the public **Members**

Councillor Drake Councillor Parnell Councillor Thomas

Contacts

Democratic Support Officer Sharon Pearson Tel: 023 8083 4597

Email: sharon.pearson@southampton.gov.uk

Acting Head of Legal and Democratic Services Richard Ivory

Tel. 023 8083 2794

Email: richard.ivory@southampton.gov.uk

PUBLIC INFORMATION

Terms of Reference

The Sub-Committee deals with licences for which the Council is responsible under the Licensing Act, 2003 and Gambling Act 2005, including:-

- Personal licences for the sale of liquor Licensing Act 2003;
- Premises licences, various permits, variations and reviews (Licensing Act 2003 and Gambling Act 2005);
- Club certificates, variations and reviews Licensing Act 2003;
- Registration and deregistration of designated premises supervisors Licensing Act 2003;
- Determination of police objections to temporary event notices Licensing Act 2003

Relevant Representations

Those who have made relevant representations may address the meeting about the matter in which they have an interest.

When dealing with Licensing Act matters the Sub-Committee can only take into account the following statutory Licensing Objectives:-

- prevention of crime and disorder
- public safety
- prevention of public nuisance
- protection of children from harm

Likewise, when dealing with Gambling Act matters the Sub Committee can only take into account the statutory Licensing Objectives below:-

- Preventing gambling being a source of crime
- That gambling is conducted in a fair and open way
- To protect children and other vulnerable children from harm

Southampton City Council's Six Priorities

- Providing good value, high quality services
- Getting the City working
- Investing in education and training
- · Keeping people safe
- Keeping the City clean and green
- Looking after people

Smoking policy

The Council operates a no-smoking policy in all civic buildings.

Mobile Telephones -

Please turn off your mobile telephone whilst in the meeting.

Fire Procedure -

In the event of a fire or other emergency a continuous alarm will sound and you will be advised by Council officers what action to take.

Access -

Access is available for disabled people. Please contact the Democratic Support Officer who will help to make any necessary arrangements.

Dates of Potential Meetings: Municipal Year 2010/11

2011	3 NOVEMBER
19 MAY	17 NOVEMBER
2 JUNE	1 DECEMBER
16 JUNE	15 DECEMBER
30 JUNE	2012
14 JULY	5 JANUARY
28 JULY	12 JANUARY
11 AUGUST	9 FEBRUARY
24AUGUST	23 FEBRUARY
8 SEPTEMBER	8 MARCH
22 SEPTEMBER	22 MARCH
6 OCTOBER	5 APRIL
20 OCTOBER	19 APRIL

CONDUCT OF MEETING

Terms of Reference

Business to be discussed

The terms of reference are contained in the Council's Constitution.

Only those items listed on the attached agenda may be considered at this meeting.

Rules of Procedure

Quorum 3

The meeting is governed by the Council Procedure Rules as set out in Part 4 of the Constitution.

The minimum number of appointed Members required to be in attendance to hold the meeting is 3.

Disclosure of Interests

Members are required to disclose, in accordance with the Members' Code of Conduct, **both** the existence **and** nature of any "personal" or "prejudicial" interests they may have in relation to matters for consideration on this Agenda.

Personal Interests

A Member must regard himself or herself as having a personal interest in any matter

- (i) if the matter relates to an interest in the Member's register of interests; or
- (ii) if a decision upon a matter might reasonably be regarded as affecting to a greater extent than other Council Tax payers, ratepayers and inhabitants of the District, the wellbeing or financial position of himself or herself, a relative or a friend or:-
 - (a) any employment or business carried on by such person;
 - (b) any person who employs or has appointed such a person, any firm in which such a person is a partner, or any company of which such a person is a director:
 - (c) any corporate body in which such a person has a beneficial interest in a class of securities exceeding the nominal value of £5,000; or
 - (d) any body listed in Article 14(a) to (e) in which such a person holds a position of general control or management.

A Member must disclose a personal interest.

Prejudicial Interests

Having identified a personal interest, a Member must consider whether a member of the public with knowledge of the relevant facts would reasonably think that the interest was so significant and particular that it could prejudice that Member's judgement of the public interest. If that is the case, the interest must be regarded as "prejudicial" and the Member must disclose the interest and withdraw from the meeting room during discussion on the item.

It should be noted that a prejudicial interest may apply to part or the whole of an item.

Where there are a series of inter-related financial or resource matters, with a limited resource available, under consideration a prejudicial interest in one matter relating to that resource may lead to a member being excluded from considering the other matters relating to that same limited resource.

There are some limited exceptions.

<u>Note:</u> Members are encouraged to seek advice from the Monitoring Officer or his staff in Democratic Services if they have any problems or concerns in relation to the above.

Principles of Decision Making

All decisions of the Council will be made in accordance with the following principles:-

- proportionality (i.e. the action must be proportionate to the desired outcome);
- due consultation and the taking of professional advice from officers;
- respect for human rights;
- a presumption in favour of openness, accountability and transparency;
- setting out what options have been considered;
- · setting out reasons for the decision; and
- clarity of aims and desired outcomes.

In exercising discretion, the decision maker must:

- understand the law that regulates the decision making power and gives effect to it. The decision-maker must direct itself properly in law;
- take into account all relevant matters (those matters which the law requires the authority as a matter of legal obligation to take into account);
- leave out of account irrelevant considerations;
- act for a proper purpose, exercising its powers for the public good;
- not reach a decision which no authority acting reasonably could reach, (also known as the "rationality" or "taking leave of your senses" principle);
- comply with the rule that local government finance is to be conducted on an annual basis. Save to the extent authorised by Parliament, 'live now, pay later' and forward funding are unlawful; and
- act with procedural propriety in accordance with the rules of fairness.

AGENDA

Agendas and papers are available via the Council's website.

1 **ELECTION OF CHAIR**

To appoint a Chair for the purposes of this meeting.

2 APOLOGIES AND CHANGES IN MEMBERSHIP (IF ANY)

To note any changes in the membership of the Sub-Committee made in accordance with the Licensing Act 2003.

3 DISCLOSURE OF PERSONAL AND PREJUDICIAL INTERESTS

In accordance with the Local Government Act 2000, and the Council's Code of Conduct adopted on 16th May 2007, Members to disclose any personal or prejudicial interests in any matter included on the agenda for this meeting.

NOTE: Members are reminded that, where applicable, they must complete the appropriate form recording details of any such interests and hand it to the Democratic Support Officer prior to the commencement of this meeting.

4 STATEMENT FROM THE CHAIR

5 MINUTES OF THE PREVIOUS MEETING (INCLUDING MATTERS ARISING)

To approve and sign as a correct record the Minutes of the meetings held on 21st April 2011 and 19th May 2011and to deal with any matters arising, attached.

6 EXCLUSION OF THE PRESS AND PUBLIC

At a predetermined point during the consideration of all items the Sub-Committee may move into private session in order to receive legal advice when determining issues. The press and the public, unless otherwise excluded by the Licensing Act 2003 (Hearings) Regulations 2005, will be invited to return immediately following that private session at which time the matter will be determined and the decision of the Sub-Committee will be announced.

7 APPLICATION FOR A REVIEW OF A PREMISES LICENCE - GUAVA BAR (PREVIOUSLY KNOWN AS HAMPTONS), 180-182 ABOVE BAR STREET, SOUTHAMPTON, SO14 7DW

Report of the Solicitor to the Council detailing an application for a review of a premises licence by Hampshire Constabulary in respect of Guava Bar (previously known as Hamptons), 180-182 Above Bar Street, Bargate, Southampton, S014 7DW, attached.

8 <u>APPLICATION FOR A REVIEW OF A PREMISES LICENCE - OLD FAT CAT, 166 ABOVE BAR STREET, BARGATE, SO14 7DU</u>

Report of the Solicitor to the Council detailing an application for a review of a premises licence by Hampshire Constabulary in respect of Old Fat Cat, 166 Above Bar Street, Bargate, Southampton, SO14 7DU, attached.

Tuesday, 24 May 2011

SOLICITOR TO THE COUNCIL

Agenda Item 5

To approve and sign as a correct record the Minutes of the meetings held on 21st April and 19th May 2011 and to deal with any matters arising, attached.



Agenda Item 5

Appendix 1

LICENSING (LICENSING AND GAMBLING) SUB-COMMITTEE MINUTES OF THE MEETING HELD ON 21 April 2011

<u>Present:</u> Councillor Drake, Parnell and Osmond

<u>Apologies:</u> Councillor Don Thomas

72. **ELECTION OF CHAIR**

RESOLVED that Councillor Parnell be appointed Chair for the purposes of the meeting.

COUNCILLOR PARNELL IN THE CHAIR

73. APOLOGIES AND CHANGES IN MEMBERSHIP (IF ANY)

The Panel noted that Councillor Osmond was in attendance as a nominated substitute for Councillor Thomas in accordance with Council Procedure Rule 4.3.

74. **EXCLUSION OF THE PRESS AND PUBLIC**

RESOLVED that in accordance with the Licensing Act 2003 (Hearings) Regulations 2005 that the press and public be excluded at a pre-determined point whilst the Sub-Committee reach its decisions.

75. APPLICATION FOR A REVIEW OF A PREMISES LICENCE - RAFIQUE FOOD CENTRE, 51 DERBY ROAD, SOUTHAMPTON, SO14 ODY

The Sub-Committee considered the application by Trading Standards for a review of a premises licence in respect of Rafique Food Centre, 51 Derby Road, Southampton, SO14 ODY. (Copy of report circulated with the agenda and appended to signed minutes).

Mr Rafique, Owner and Mr Marshall, Trading Standards representative were present and, with the consent of the Chair, addressed the meeting.

The Sub-Committee considered the decision in confidential session in accordance with Licensing Act 2003 (Hearings) Regulations 2005.

RESOLVED

(i) that the premises licence be suspended for a period of three days, namely the first Friday, Saturday and Sunday following the expiry of the appeal period (21 days from receipt of decision letter).

- (ii) that the proposed conditions by Trading Standards as amended and detailed below be implemented:-
 - 1. the holder of the premises licence shall ensure that every individual who appears to be under 25 years of age seeking to purchase or be supplied with alcohol at or from the premises shall produce means of identification acceptable to the Licensing Authority proving that individual to be 18 years of age or older. If the person seeking alcohol is unable to produce acceptable means of identification, no sale or supply of alcohol will be made to or for that person. Notices regarding the store's "Challenge 25" policy must be displayed;
 - all staff who sell alcohol will be trained to NCPLH (National Certificate of Personal Licence Holder) level. All sales of alcohol must be directly supervised and authorised by a Personal Licence Holder until such staff have achieved training to NCPLH level. The content of the training shall be as approved in writing by Trading Standards prior to implementation;
 - 3. that staff are trained regarding appropriate precautions to prevent the sale of alcohol to persons under the age of 18; that records are kept of such training, which are signed and dated by the member of staff who has received the training; that staff receive refresher training every six months as a minimum and that records, signed and dated by the member of staff, are kept of this refresher training. Records of training will be available for inspection by Hampshire Constabulary, the Licensing Authority, Trading Standards and other responsible authorities on request.
 - 4. the holder of the premises licence shall keep a written record. namely a refusals book, of those incidents where a person who a member of staff believes to be under the age of 18 and is unable to produce acceptable means of identification providing that they are of 18 years or more, attempts to purchase alcohol and is refused. The record shall include details, in English, of the date, time, a brief description, including estimated age, of the person who attempted to purchase the alcohol, the type of alcohol and the name of the person who refused the sale. Staff shall be trained in the use of the refusals book and it should be kept in a readily accessible place known by all members of staff. The record will be regularly checked by the premises licence holder or the designated premises supervisor to ensure that all staff are completing records and this person will sign and date the record as evidence that they have checked it. refusals book will be immediately available for inspection at the premises by Hampshire Constabulary, the Licensing **Authority, Trading Standards and other relevant authorities** on request;
 - 5. the holder of the premises licence must ensure that all alcohol is marked in a way that will identify its place of purchase for a

- period to be agreed with the police and Trading Standards which shall not be less than 3 months;
- 6. a CCTV system shall be installed and maintained in the licensed premises to the satisfaction of Hampshire Constabulary. As a minimum it shall enable surveillance of both external and internal areas of the premises including entrances and exits. Recordings from the system shall be of a quality acceptable as evidence in a court of law and shall be securely retained at the licensed premises for a minimum period of 30 days after the recording and shall be surrendered to Hampshire Constabulary immediately on request;

REASONS FOR DECISION

The Sub-Committee considered the application for the review of a premises licence and gave due regard to the Licensing Act 2003, the Licensing Objectives, statutory guidance, the adopted Statement of Licensing Policy and representations made both written and given orally by all parties and accepted the agreed conditions with additional amendments.

The Sub-Committee had considered the proposed one month suspension of the licence and accepted legal advice relating to 11.22 of the Guidance that where a suspension is imposed the financial impact could be borne in mind.

The Sub-Committee accepted that underage sales of alcohol was a serious matter. However, in light of the specific circumstances of this premises and the work already undertaken to rectify the situation, the Sub-Committee felt that the proposed one month suspension would be disproportionate and that a 3 day suspension would be more proportionate as a deterrent, given the likely risk of issues reoccurring.

76. <u>APPLICATION FOR A REVIEW OF A PREMISES LICENCE - CLOWNS</u> WINE BAR, 112-118 BEVOIS VALLEY ROAD, SOUTHAMPTON, SO14 OJZ

The Sub-Committee considered the application for a review of a premises licence by Hampshire Constabulary, in respect of Clowns Wine Bar, 112-118 Bevois Valley Road, Bevois Valley, S014 OJZ. (Copy of report circulated with the agenda and appended to signed minutes).

Mr J Gray, Solicitor for Clowns Wine Bar, Mr N Green, Mrs L Green and Mr C Green, Owners, PC J Harris and PC H Channel were present and with the consent of the Chair, addressed the meeting.

The Sub-Committee considered the decision in confidential session in accordance with Licensing Act 2003 (Hearings) Regulations 2005.

RESOLVED

- (i) that the Sub-Committee noted that the parties had reached agreement on conditions and a policy regarding alcohol and responsible drinking, detailed below:-
 - 1. CCTV conditions added to the licence to include:-
 - the premises shall have sufficient cameras located within the premises to cover all public areas including outside of the premises covering the entrance and exit. The system should be able to cope with strobe lighting and all levels of illumination throughout the premises as well as outside areas:
 - the CCTV system must be operating at all times whilst the premises are open for licensable activity;
 - all equipment shall have a constant and accurate time and date generation;
 - there shall be sufficient members of trained staff available during operating hours to be able to provide viewable copies at the request of the police or authorised officer. Any images recovered must be in a format that can be readily taken away and viewed on any computer operating on any windows based programme acceptable to the police, or DVD player. This will be without the requirement for additional software to be installed;
 - records must be made on a weekly basis and kept for inspection to show that the system is functioning correctly and that data is being securely retained and recordings to be kept for a minimum of 28 days;
 - CCTV warning signs to be fitted in public places;
 - the DPS or premises manager must be able to demonstrate that the CCTV system has measures to prevent recordings being tampered with ie password protected; and
 - all systems, signage, hardware and procedures are to be installed and implemented to the satisfaction of Hampshire Constabulary.
 - 2. incident and refusals condition to be added to the licence to include:-
 - an incident book will be provided and maintained at the premises and thee will be a daily debrief of door staff at the close of business to the reasonable satisfaction of Hampshire Constabulary;
 - the incident book will remain on the premises at all times and will be available to the police on request and this will include a refusals log which will evidence persons refused entry to the venue and refused to be served alcohol.

- 3. introduce and implement a responsible drinking policy at the premises that all staff must be trained in, a copy of such policy to be supplied to Hampshire Constabulary;
- 4. staff are trained regarding appropriate precautions to prevent the sale of alcohol to persons under the age of 18 (challenge 21); that records are kept of such training, which are signed and dated by the member of staff who has received the training; that staff receive refresher training every six months as a minimum and that records, signed and dated by the member of staff are kept of this refresher training. Records will be available for inspection by Hampshire Constabulary and the Licensing Authority;
- 5. the Manager of the premises will ensure that an employee of the business (which could include them) will monitor persons buying alcohol, to ensure they are not mixing multiple shots or measures together to ensure responsible alcohol consumption. Those found participating in such activities will be asked to leave the premises. A record will be maintained to show who the nominated employee (the manager for the purposes of this condition) is each night, which will be available for inspection by Hampshire Constabulary and the Licensing Authority.

REASONS FOR DECISION

The Sub-Committee considered the application for the review of the premises licence and gave due regard to the Licensing Act 2003, the Licensing Objectives, statutory guidance, the adopted Statement of Licensing Policy and representations made by all parties both written and made orally.

The Sub-Committee accepted the terms of the agreement reached between the parties and saw no reason, on the evidence received, to go beyond that agreed.

77. <u>APPLICATION FOR A REVIEW OF A PREMISES LICENCE - ROYAL OAK,</u> HOUNDWELL PLACE, SOUTHAMPTON, SO14 IHU

The Sub-Committee considered the application by Hampshire Constabulary – Licensing for a review of a premises licence in respect of Royal Oak, Houndwell Place, Southampton, SO14 1HU. (Copy of report circulated with the agenda and appended to signed minutes).

Mr T Shields, Solicitor for Royal Oak, Mr T Reurdon, Area Manager, Trust Inns Limited, Mr N Le Druillerec, Designated Premises Supervisor, PC J Harris and PC H Channel were present and with the consent of the Chair, addressed the meeting.

The Sub-Committee considered the decision in confidential session in accordance with Licensing Act 2003 (Hearings) Regulations 2005.

RESOLVED

- (i) that the licence allowing the sale of alcohol at the premises be suspended for a period of 48 hours (2 days) as a deterrent and to enable staff to be trained prior to making sales; and
- (ii) that the following additional conditions as set out below be attached to the licence:-
 - 1. Challenge 25 there will be a Challenge 25 policy operated at the premises. Challenge 25 meaning that the holder of the premises licence shall ensure that every individual who appears to be under 25 years of age seeking to purchase or be supplied with alcohol at or from the premises shall produce means of identification acceptable to the Licensing Authority proving that individual to be 18 years of age or older. If the person seeking alcohol is unable to produce acceptable means of identification, no sale or supply of alcohol will be made to or for that person;
 - 2. staff are trained regarding appropriate precautions to prevent the sale of alcohol to persons under the age of 18; that records are kept of such training, which are signed and dated by the member of staff who has received the training; that staff receive refresher training every six months as a minimum and that records are signed and dated by the member of staff and records are kept of this refresher training. Records will be available for inspection by Hampshire Constabulary and the Licensing Authority. Training shall be approved by the Police in writing prior to implementation and all staff shall receive training prior to making any sale of alcohol;
 - 3. the premises licence holder or his nominated representative will maintain membership of any existing Barwatch scheme, or join any future scheme, which is not currently in existence and approved/supported by the local police. He/she will ensure cooperation with the relevant scheme, abide by any rules and ensure meetings are regularly attended;
 - 4. an incident book will be provided and maintained at the premises and there will be a daily debrief of door staff at the close of business to the reasonable satisfaction of Hampshire Constabulary. The incident book will remain on the premises at all times and will be available to police upon request; and
 - 5. CCTV the premises shall have sufficient cameras located within the premises to cover all public areas including outside of the premises covering the entrance and exit. The system should be able to cope with strobe lighting and all levels of illumination throughout the premises as well as outside areas. The CCTV system must be operating at all times whilst the premises are open for licensable activity. All equipment shall have a constant and accurate time and date generation. There shall be sufficient members of trained staff available during

operating hours to be able to provide viewable copies at the request of the Police or authorised officer. Any images recovered must be in a format that can be readily taken away and viewed on any computer operating on any Windows based programme acceptable to the police, or DVD player. This will be without the requirement for additional software to be installed. Records must be made on a weekly basis and kept for inspection to show that the system is functioning correctly to be fitted in public places. Recordings to be kept for a minimum of 28 days. The DPS or premises manager must be able to demonstrate that the CCTV system has measured to prevent recordings being tampered with, ie password protected. All systems, signage, hardware and procedures are to be installed and implemented to the reasonable satisfaction of Hampshire Constabulary and approved in writing.

REASONS FOR DECISION

The Sub-Committee considered the application for the review of the premises licence and gave due regard to the Licensing Act 2003, the Licensing Objectives, statutory guidance, the adopted Statement of Licensing Policy and representations made by all parties both written and orally.

The Sub-Committee had considered carefully the need for suspension in light of the action proposed and already in place at the premises and felt that a short period of suspension would enable staff to be trained prior to making sales and the additional requirement under condition 2 that the police approve the training in advance would satisfactorily address underage sales.

Recommendation

The Sub-Committee recommended that the Designated Premises Supervisor undertook BIIAB Level 2 training but did not feel that this required to be a condition attached to the licence.



Appendix 2

LICENSING (LICENSING AND GAMBLING) SUB-COMMITTEE MINUTES OF THE MEETING HELD ON 19 May 2011

<u>Present:</u> Councillors Drake, Osmond and Parnell

<u>Apologies:</u> Councillor Don Thomas

1. **ELECTION OF CHAIR**

RESOLVED that Councillor Parnell be appointed Chair for the purposes of the meeting.

COUNCILLOR PARNELL IN THE CHAIR

2. APOLOGIES AND CHANGES IN MEMBERSHIP (IF ANY)

The Panel noted that Councillor Osmond was in attendance as a nominated substitute for Councillor Thomas in accordance with Council Procedure Rule 4.3.

3. MINUTES OF THE PREVIOUS MEETING (INCLUDING MATTERS ARISING)

RESOLVED that the Minutes of the meeting held on 7th April 2011 be signed as a correct record. (Copy of the minutes circulated with the agenda and appended to the signed minutes).

4. **EXCLUSION OF THE PRESS AND PUBLIC**

RESOLVED that in accordance with the Licensing Act 2003 (Hearings) Regulations 2005 that the press and public be excluded at a pre-determined point whilst the Sub-Committee reach its decisions.

5. <u>APPLICATION FOR A PREMISES LICENCE - PREMIER ALDERMOOR</u> <u>CONVENIENCE STORE, 237-239 ALDERMOOR ROAD, SO16 5NU</u>

The Sub-Committee considered the application for a premises licence in respect of Premier Aldermoor Convenience Store, 237-239 Aldermoor Road, Southampton, S016 5NU. (Copy of report circulated with agenda and appended to signed minutes).

Mr B Pottiwal, Owner, Mr Spink, Counsel for Premier Aldermoor Convenience Store, PC T Prior, PC J Harris and PCSO B Woods, Hampshire Constabulary and Councilor Thomas, Ward Councillor representing objectors were present, and with the consent of the Chair, addressed the meeting.

The Sub-Committee considered the decision in confidential session in accordance with Licensing Act 2003 (Hearings) Regulations 2005.

The Sub-Committee carefully considered all representations made by the applicant, Hampshire Constabulary and local residents, both written and given orally, and gave due regard to the Licensing Act 2003, the Licensing Objectives, statutory guidance and the adopted Statement of Licensing Policy and was satisfied that in order to promote the licensing objectives, the application for a Premises Licence should not be granted.

RESOLVED that the application be refused.

REASONS FOR DECISION

The Sub-Committee noted that all parties had accepted that there were difficulties and issues within the locality relating to anti-social behaviour, which was enforced by the professional evidence of the Police showing issues both whilst the premises previously had a licence permitting the sale of alcohol and recently, prior to a licence being granted. The number of residential representations also outlined the strength of feeling on the issue.

The Sub-Committee noted that the applicant had shown a willingness to amend the application and operating schedule if required and considered all of the proposed methods of dealing with such issues as put forward by the applicant and whether anything additional could successfully address them. The Sub-Committee determined that in this instance, the issues relating to crime and disorder and the protection of children would likely significantly increase if alcohol was sold at this location and on balance, decided to accept the Police's evidence that these issues could not be resolved by conditions.

The Sub-Committee considered whether the refusal of the application was necessary and proportionate and felt that in this instance it was necessary to promote the licensing objectives of crime and disorder, the prevention of public nuisance and the protection of children from harm.

Agenda Item 7



Reference: 2011/00944/01SRAP Hearing:

Application for Review of Premises Licence

Premises Name: Guava Bar (Previously 6th April 2011 Application Date:

known as Hamptons)

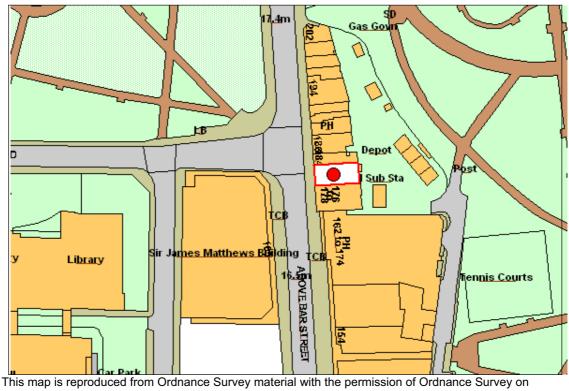
Premises Address: 180 - 182 Above Bar Application 7th April 2011

Street **Bargate** Southampton SO14 7DW

Received Date:

Application Valid

7th April 2011 Date:



behalf of the Controller of Her Majesty's Stationery Office © Crown copyright. Unauthorised reproduction infringes Crown copyright and may lead to prosecution or civil proceedings. Southampton City Council Licence No. 100019679 2007.

Representation From Responsible Authorities

Responsible Authority	Satisfactory?	Comments
Child Protection Services - Licensing	No Response Received	

Hampshire Fire And Rescue - Licensing	No Response Received	
Environmental Health - Licensing	No Response Received	
Planning & Sustainability - Building Control - Licensing	No Response Received	
Planning & Sustainability - Development Control - Licensing	No Response Received	
Hampshire Constabulary - Licensing	No	
Trading Standards - Licensing	Yes	

Other Representations

Name	Address	Contributor Type
None		

Legal Implications

- 1. Part 3 of the Licensing Act 2003 provides that a responsible authority of a resident or business in the vicinity (interested party) may apply for review of a premises licence.
- 2. The grounds of review applications must relate to one or more of the licensing objectives.
- 3. In such circumstances, the applicant for the review must serve a copy of the review application on the holder of the premises licences, the City Council and each of the responsible authorities.
- 4. On receipt of the application for review, the officers will consider its validity, under delegated powers. Reasons for rejection, in whole or in part, include:
 - that the grounds for review are not relevant to one of more of the licensing objectives and;
 - (in the case of an application not made by a responsible authority), that the application is frivolous, vexatious or repetitious.
- 5. The City Council must, within one day of receiving the application for review, display a prescribed notice of the review application on the outside or adjacent the premises;

- Unless the applicant, licence holder, interested parties and responsible authorities agree that a hearing is unnecessary, the City Council is then required to hold a hearing to consider the review.
- 7. The sub-committee, in considering the application for review, must have regard to the adopted Statement of Licensing Policy and evidence before it at the hearing.
- 8. The Licensing Act 2003 provides that, in determining an application for review, the sub-committee may take any (or none) of the following steps, as it considers necessary:
 - · modify the conditions of the licence;
 - exclude a licensable activity from the scope of the licence;
 - remove the designated premises supervisor;
 - suspend the licence for a period not exceeding three months;
 - revoke the licence.
- 9. The Licensing Act 2003 makes provision for appeal to the Southampton Magistrates' Court against the sub-committee's decision in relation to an application for review.
- 10. In considering this application the sub-committee will sit in a quasi-judicial capacity and is thus obliged to consider applications in accordance with both the Licensing Act 2003 (Hearings) Regulations 2005, and amending secondary legislation and the rules of natural justice. The practical effect of this is that the sub-committee must makes its decision based on evidence submitted in accordance with the legislation and give adequate reasons for reaching its decision.
- 11. Copies of the application for review and the Police objection are annexed to this report.
- 12. The sub-committee must also have regard to:-
- 13. Crime and Disorder Act 1998

Section 17 of the Crime and Disorder Act 1998 places the Council under a duty to exercise its various functions with due regard to the likely effect of the exercise of those functions on, and the need to do all that it reasonably can to prevent, crime and disorder in its area.

14. Human Rights Act 1998

The Act requires UK legislation to be interpreted in a manner consistent with the European Convention on Human Rights. It is unlawful for the Council to act in a way that is incompatible (or fail to act in a way that is compatible) with the rights protected by the Act. Any action undertaken by the Council that could have an effect upon another person's Human Rights must be taken having regard to the principle of proportionality - the need to balance the rights of the individual with the rights of the community as a whole. Any action taken by the Council which affect another's rights must be no more onerous than is necessary in a democratic society. The matters set out in this report must be considered in light of the above obligations.



Page 1 of 5

Before completing this form, please refer to FPP 07001 (Licensing (Licensing Act 2003))

I PC 20920 Prior , on behalf of the Chief Officer of Hampshire Constabulary, (Insert name of applicant)								
Apply for the review of a premises licence.								
	Apply for the review of a club premises certificate.							
Premises or Club Pre	emises details							
Postal address of premises:	Hamptons 180 - 182 Above Bar Street Bargate Southampton							
Postcode (if known):	SO14 7DW							
Number of premises lic 2010/01674/01SPRD	nce holder or club holding club premis cence or club premises certificate (if kr							
Details of responsible	e authority applicant							
Mr Mrs Mis	s Ms Other title / Rank:	PC						
Surname: PRIOR	First Names:	Natasha						
Current postal address :	Southampton Central Police Station Haverlock Road, Southampton. Hants							
Daytime telephone	SO14 7LG							
number: E-mail address: (optional)	023 80 674 768 southampton.licensing@hampshire.p	nn.police.uk						
Hampshire Constabula authority of the Chief O	ry is a responsible authority and the apofficer of Police in respect of his respor	pplicant has the delegated						

Act 2003

RESTRICTED



Page 2 of 5

This application to review relates to the following licensing objective(s)

Select	ct one or more boxes
The prevention of crime and disorder	\boxtimes
2) Public safety	\boxtimes
3) The prevention of public nuisance	\boxtimes
4) The protection of children from harm	\boxtimes

Please state the grounds for review which must be based on one or more of the licensing objectives together with supporting information:

This review is brought by Hampshire Constabulary as a responsible authority under the Licensing Act 2003, because of failures in the management of Hamptons, which impact on the licensing objectives.

On the basis of the evidence outlined below, Hampshire Constabulary would wish to achieve the following:

- 1. A change in DPS or for the current DPS to manage only one premise.
- 2. The DPS should also complete a nationally recognised Level 2 DPS course
- 3. To have CCTV in the venue covering the internal areas and smoking area that is kept for 28 days and can be operated and downloaded onto disc on request
- 4. To have an incident book on the premise that is signed off daily by the manager and doorstaff if in operation
- 5. To be a member of the 'Licensing Link' scheme
- 6. All glasses & bottles used at the premises will be polycarbonate or the contents of all glass bottles to be decanted into polycarbonate glasses
- 7. A member of doorstaff on a Friday and Saturday night from 1930 hours until close
- 8. There will be a Challenge 25 policy operated at the premises.
- 9. Staff are trained regarding appropriate precautions to prevent the sale of alcohol to persons under the age of 18; that records are kept of all training, which are signed and dated by the member of staff who has received the training; that staff receive refresher training every six months as a minimum and that records are signed and dated by the member of staff. Records will be available for inspection by Hampshire Constabulary and the licensing Authority on request and within 24 hours.



Page 3 of 5

In summary, the Police evidence to support these points is as follows:-

There is a repeated issue with glass leaving the premise, the door is not managed so patrons go out to have a cigarette and take glasses with them. Apart from the outside of the premise falling into a drinking control area under a designated public places order (DPPO) then is a safety issue with glass being out on the street. The management at the premise have been spoken to on a number of occasions about this and one of these occasions was recorded on Body Worn Video camera on the 15/01/11. Due to this being a recurring problem a meeting was arranged by PS Marshman with the DPS during which he fully explained the problem and that it was not just with smokers outside as he had found a patron approximately 100 meters away from the premise with a glass. The DPS stated that he would put up signs and ensure that his staff monitor the situation to stop any further issues. At that meeting the DPS advised that he would be putting in CCTV in the near future.

The issue with the glasses has still not be resolved with persons outside the premise with glass bottles on Saturday 26/03/11 of which there is body worn video footage. On that night the manager on duty was spoken to and he clearly stated that he had been regularly checking outside for people with bottles but that the night had been unexpectedly busy, it was also clear to us on attendance that there were signs up. This shows that the staff monitoring it and signs being up is insufficient. This manager has stated that they are applying for table and chairs permission outside and seems to be under the impression that this will solve the problems which shows a lack of knowledge and research on the subject. It was highlighted to him that the seating area is not a standing, smoking and drinking area and the permission ends at 2200 hours.

It is felt that polycarbonate glasses and bottles throughout the premise would minimise the risk of incidents occurring by those leaving the premise with glasses. If doorstaff are employed on the busier nights then that person would be able to manage the door and ensure no glasses were being taken outside.

In addition to the concerns about glasses leaving the premise there is evidence that the premise has been operating past its licensed hours with a direct causal link to a serious public order incident. This became apparent as the police were called on the 18th February 2011 (police reference 44110071672) at 0307 hours to an affray incident where there was a fight inside Hamptons to which nine police officers attended. This time is over two hours past their last licensed activity on their licence.

On attendance police found there to be about 20-25 persons on the premise and were told that two males had started fighting and that then numerous others had joined in. One male had a head injury and staff pointed to a piece of wood that had been used to cause the injury. The injured person was also identified as an aggressor threatening people with a mop handle. The manager there provided a statement to police about that incident. In the statement he has put that "he was working in the bar for a private party for another one of the managers" Another statement taken from a witness states "The incident started inside Hamptons Bar which I would describe as a pub, it is very small. The tables and chairs were moved to the edge to make space in the middle for people to dance as there was two DJ's... I was at Hamptons Bar for my friends birthday" This then goes on to describe the start of the incident and explains that the male involved "was very drunk. I remember asking him a few

RESTRICTED



Page 4 of 5

times to calm down because the manager was not going to keep the bar open until 3am if he continued" This shows that the premise was planned to be open until 0300 hours. Due to the incident two males were arrested and when interviewed one of the males stated that he had attended a party at Hamptons and that the music had been playing until around 0230 hours and that he had purchased his own drinks throughout the evening with the bar being open until 0230 hours. The other male stated that he went to Hamptons as a friend told him a party was happening there which started at around 2300 hours. Whilst there they were playing music and serving drinks that had to be paid for until 0230 hours and that there was also a £4 entry fee.

We also tried to speak to the witnesses about the licensing aspect of this job. Sgt Marshman spoke to one female witness who has provided a statement and states "I arrived with my sister and we paid about £4-5 to enter the venue. I heard about the party from facebook... I brought alcoholic drinks at the bar for myself and for friends.. I remember buying drinks nearly up until the police arrrived... I think the last time i brought alcoholic drinks from the bar was about 0230hours, which would have been the early hours of Saturday the 19th February 2011"

After the meeting with the DPS on the 21/02/11 we continued to contact witnesses but found that accounts varied. One further witness stating on the 24/02/11 that private party had been arranged by her mother who had spoken to the owner of Hamptons through a mutual friend and arranged it this way. In her account the bar was selling alcohol until 2330-0000 hours and that they had been allowed to bring in their own alcohol. This conflicts with an account from a witness who said the bar was open around 0230 hours and with one of the suspects who stated that he had tried to bring his own alcohol in and it had been confiscated by staff. The witness also states that no-one had paid to get into the premise which conflicts with numerous other accounts including the manager and DPS.

Due to the incident PS Marshman held a meeting with the DPS on the 21/02/11 who explained he was not at the event and was only made aware of it on the date it was arranged for. He explained that a group who were friends of one of the managers, had attended, he believes about 65 people in total and that as far as he was aware it was due to stop at 0100 hours. He said that they would have stopped serving alcohol at 0100 hours as per their licence. When asked about the information of an entry fee he stated that he knew they were charging £4 entry and that they did this to cover cost of things brought. There are no records in relation to the cover charge or what was brought with it or how many people actually attended so he was asked how he knew how much to charge but he said he didn't know. The manager who was there on the night has also confirmed that there was a £4 or £5 charge and said that the charge went to a promoter. He was informed that witnesses stated that alcoholic drinks were being served. He was also informed that the police were extremely concerned about the rear area being used as a smoking area as there is no CCTV there, no doorstaff and it is not patrolled by officers; it is also the service road to numerous other properties and the likely location that the suspects were able to pick up bits of wood and mop handles.

This all shows that it was a licensing activity that took place in clear breach of the licence conditions.



The premise has been poorly managed in connection to this event and there has been

Page 5 of 5

negligence on behalf of the DPS and manager which license which in turn has led to a serious public order review the licence.								
Have you made an application for review relating to the	nese premises before	e: ∐Yes∣ ⊠No						
If yes please state the date of that application:	,							
Day	Month Year							
If you have made representations before relating to this premises please state what they were								
Please tick ☐ I have sent copies of this form and enclosures to the responsible authorities and the premises licence holder or club holding the club premises certificate, as appropriate It is an offence, liable on conviction to a fine up to level 5 on the standard scale, under								
Section 158 of the Licensing Act 2003 to make a false statement in or in connection with this application								
Signature of Officer Completing								
Name PC Natasha Prior	Collar Number:	20920						
Signature:	Date:	6/04/11						
Signature of Authorising Officer (Inspector or above)								
Name & BATES (INSPEGOR) Signature:	Collar Number:	5012						
Olynature.	Date:	914//						

Examples of condition wordings for Hamptons

CCTV

The premises shall have sufficient cameras located within the premises to cover all public areas including outside of the premises covering the entrance and exit. The system should be able to cope with strobe lighting and all levels of illumination throughout the premises as well as outside areas.

The CCTV system must be operating at all times whilst the premises are open for licensable activity.

All equipment shall have a constant and accurate time and date generation.

There shall be sufficient members of trained staff available during operating hours to be able to provide viewable copies at the request of the Police or authorised officer. Any images recovered must be in a format that can be readily taken away and viewed on any computer operating on any Windows based program acceptable to the police, or DVD player. This will be without the requirement for additional software to be installed.

Records must be made on a weekly basis and kept for inspection to show that the system is functioning correctly and that data is being securely retained.

CCTV warning signs to be fitted in public places.

Recordings to be kept for a minimum of 28 days.

The DPS or premises manager must be able to demonstrate that the CCTV system has measured to prevent recordings being tampered with, i.e. password protected.

All systems, signage, hardware and procedures are to be installed and implemented to the reasonable satisfaction of Hampshire Constabulary and approved in writing.

Incident book

An incident book will be provided and maintained at the premises and there will be a daily debrief of door staff at the close of business to the reasonable satisfaction of Hampshire Constabulary. The incident book will remain on the premises at all times and will be available to police upon request.

Licence Link/ pub watch

The premise holder or his nominated representative will maintain membership of any existing Barwatch scheme, or join any future scheme, which is not currently in existence and approved/supported by the local police. He she will ensure co-operation with the relevant scheme, abide by any rules and ensure meetings are regularly attended.

Polycarbonate

All glasses used at the premises will be polycarbonate and the contents of all glass bottles will be decanted into polycarbonate glasses with the exception of wine and champagne bottles consumed in the seating area within the premises. For the avoidance of doubt bottles of beer, lager and alcohol pops will always be decanted into polycarbonate glasses where they are not available in PET or aluminium bottles.

Challenge 25

There will be a Challenge 25 policy operated at the front door of the premises. Challenge 25 meaning that the holder of the premises licence shall ensure that every individual who appears to be under 25 years of age seeking to purchase or be supplied with alcohol at or from the premises shall produce means of identification acceptable to the licensing authority proving that individual to be 18 years of age or older. If the person seeking alcohol is unable to produce acceptable means of identification, no sale or supply of alcohol will be made to or for that person.

<u>Training</u>

Staff are trained regarding appropriate precautions to prevent the sale of alcohol to persons under the age of 18; that records are kept of such training, which are signed and dated by the member of staff who has received the training; that staff receive refresher training every six months as a minimum and that records are signed an dated. Records will be available for inspection by Hampshire Constabulary and the licensing Authority on request and within 24 hours

Hamptons Review Police Exhibit List

CS/HAMPTONS/01 &	CS/HAMPTONS/02 – Body Worn Video of customers with bottles outsic	16
IM/HAMPTONS/03 -	Body Worn Video of customers with glass outside and manager spoken to	

NAP/HAMPTONS/04 – Statement from manager about public order incident

NAP/HAMPTONS/05 – Statement from witness about public order incident

NAP/HAMPTONS/06 - Statement from witness about public order incident

NAP/HAMPTONS/07 – Statement from witness about public order incident

NAP/HAMPTONS/08 - Statement from witness about licensing breach

NAP/HAMPTONS/09 – Statement from officer about information obtained from suspect about licensing breach

NAP/HAMPTONS/10 – Statement from officer about information obtained from witness about licensing breach

NAP/HAMPTONS/11 – Statement from officer about information obtained from suspect about licensing breach

RESTRICTED (when complete)

O JARUU

NAP/HAMPTONS/04

74BULF CJ Act 1967, s.9; MC	WITNESS STATE Act 1980, ss.5A(3)(a) and 5B; Crim	MENT	, ,,,,,,	TEMPT ONS/	
	on the second second		ules 2005	, Rule 27.1	
Statement of:		URN :			
Age if under 18: گرمو	(if over 18 insert 'over 18')	Occupation:	Ber	Morger.	********
This statement (consisting of belief and I make it knowing that stated in it, anything which I knowing that stated in it, anything which I knowing that it is a stated in it.	page(s) each signed by t, if it is tendered in evidence, I s w to be false, or do not believe	me) is true to th		0	e and
Signature:		************************	Date:		
Tick if witness evidence is visual	ly recorded (supply with	ess details on re		***********	*********
I am the abo			***********	***********	,
at the address of	area harco	se.d.	Lament	by world	Ω,
	Sharko I	1 -	1 1		
	Supers Home	Tr-x 19 :		ī	*******

XXX	10 da				*******
		i	o		ristoly
A	one de Lin				
			e e	ldas a	
	and us left	Luda	ご つ.	M.Doses of	
Moch of the 11	1	****************	***********		*******
Most of the night	has posed in	dod pri	blen	boota	e
one had at too a	THE PROPERTY OF THE PARTY OF TH			وصبحو	
The two nales	have to older	S Sollie	d :		
though the datenal	List in		/ b	1police	<i>,</i>
TOP and CHEQU	E TOP,	b Hen	? <i>?</i> ?	» LOHITE	* · · · · · · · · · · · · · · · · · · ·
Signature:		******************	**********	**********	
J	Signatu	re witnessed by	* * **********		* * * * *
	Section 1988			Р	TO

HantsPol 20141-10/07 v.2

Page				_					of		
90	٠	٠	٠	٠	•	٠	•	٠	OI	,	٠,

RESTRICTED (when complete)

WITNESS STATEMENT
CJ Act 1967, s.9; MC Act 1980, ss.5A(3)(a) and 5B; Criminal Procedure Rules 2005, Rule 27.1

1.000da10 Kules 2005, Rule 27.1
Continuation of Statement of:
Community of Statement of:
COLUMN TOO
WHITE TOP and CHEQUE have been a laide at
1 June 2
resolved by the group.
The not of aight well without solden by
TO TO THE TOTAL OF THE TAIL OF
rea enhace will a cut of his head boing very
por creed by
the was believed by orother made usay a dove blue
Market State Colore Server
do Tracksuit He was coming a length of wood
we a man hade, in land it
my my on it had while !
stopped is and box to mas hade of
trackout, I moved white too out to the Cold
TRACKSUIT -
and assed them to beaux.
They use bowing out to be a
They use leaving of the boar diversing when CHEQUE TOP come from viside the bor will
orother overe of most hardle at the box will
orolle pièce of mos hadle, not le some pièce.
the was waring towards a group scream and
and the state of t
at al him and there it is the scip. I could see a large seperate group halling down
Could see a carge reperate group haply down
Signature Signature witnessed by:
Signature witnessed by:

							-	
Page					of			

RESTRICTED (when complete)

WITNESS STATEMENT

CJ Act 1967, s.9; MC Act 1980, ss.5A(3)(a) and 5B; Criminal Procedure Rules 2005, Rule 27.1

the allegrand but I canol any who any of these people one. I brought cheave too back issue the bar and the police arrived shally alle to I did not see white too achouly being what but is now he was ongrady agreet with Cheave too when the police were insude the bar I saw white too come back issue god the police back hold of him and anafed him for being mounted I would say that CHEOVE too was indeed and theatener with the map, he was in my aprison provaced however maybe a little too aggressively. He was a while male with short cut brown hair and clear shaves, It was wearing a blue and while chequered shill, Dave many blue years will daw brown while pictor shoes. I would clear the white to a chile male, shoter cut hair marks grade 2 shyle leather jaciet I didn't see white between	Continuation of Statement of: Colu New HWC.
bought cheave too back isde the box and the police animed shally after the box and the police united shally also be being wide to bot mow he was anyingly agreed with the police were inside and the police back had all him and amaked him has being united to approximate and threatens with the map he was in my aprison provided however maybe a little too approximely the was a white male with short out brown hair and clear shares, the was weary a blue and while chequered hit, Danc many blue jeans will down brown wincle pictor shows. I would down brown wincle pictor shows. I would describe white to a white made, shote out how maybe grade a shife all how show white the dark blue deem maybe leather jaciet I didn't see white top after any violence able that the caller routle between him a cleave too.	the allerman but I cannot say who any of
but is sous he was originally opening with the bour I saw white the police were inside the bour I saw white the bour to save white the police box hold of him and amorped him to being without. I would say that CHEONE TOP was vident and theatens with the map, he was in my opinion provided however maybe a little too agreeswell. He was a white male with short out brown hair and clear shaves, It was weary a blue and white chequered thit, Done navy blue joins will daw brown while pictor shows. I would describe white to save stade 7 shiple tong sleeve white to day day blue deim maybe leather jaicet I didn't see white too off between him or cleave too.	
but is sous he was originally opening with the bour I saw white the police were inside the bour I saw white the bour to save white the police box hold of him and amorped him to being without. I would say that CHEONE TOP was vident and theatens with the map, he was in my opinion provided however maybe a little too agreeswell. He was a white male with short out brown hair and clear shaves, It was weary a blue and white chequered thit, Done navy blue joins will daw brown while pictor shows. I would describe white to save stade 7 shiple tong sleeve white to day day blue deim maybe leather jaicet I didn't see white too off between him or cleave too.	I brought cheave too back had be but and the
but is sous he was originally opening with the bour I saw white the police were inside the bour I saw white the bour to save white the police box hold of him and amorped him to being without. I would say that CHEONE TOP was vident and theatens with the map, he was in my opinion provided however maybe a little too agreeswell. He was a white male with short out brown hair and clear shaves, It was weary a blue and white chequered thit, Done navy blue joins will daw brown while pictor shows. I would describe white to save stade 7 shiple tong sleeve white to day day blue deim maybe leather jaicet I didn't see white too off between him or cleave too.	police anied shally aller to
when the police were inside the boar I saw white TOP come bock inside god the police box hold of him and amopped him for being midward. I would say that CHEONE TOP was indeed and thealeng with the mop, he was in my opinion provided however maybe a little too against let was a while male with short out brown hair and clear shares, the was weary a blue and while chequered shil, Danc many blue years with daw brown which pictor shoes. I would describe white TOP as a while male, shote cut hair marke grade z shiple long sleeve white top, dark blue deim marke leather jaciet I didn't see white TOP ofte and violence alle that the able routile between his a cleave TOP.	I did not see WHITE TOP achally bein videt
when the police were inside the boar I saw white TOP come bock inside god the police box hold of him and amopped him for being midward. I would say that CHEONE TOP was indeed and thealeng with the mop, he was in my opinion provided however maybe a little too against let was a while male with short out brown hair and clear shares, the was weary a blue and while chequered shil, Danc many blue years with daw brown which pictor shoes. I would describe white TOP as a while male, shote cut hair marke grade z shiple long sleeve white top, dark blue deim marke leather jaciet I didn't see white TOP ofte and violence alle that the able routile between his a cleave TOP.	but wow he was ongrally ogress will
him and amajed him to being violated. I would say that CHEOVE TOO we violant and theatens will the map, he was in my opinion provided however maybe a little too agrossively. He was a white male with short at brown hair and clear shaver, he was weary a blue and white chequered that, Donc many blue jeans will dan brown wincle pictor shoes. I would describe white to a white male, shote at hair marke grade 7 style. Tog she white to dark blue deim marke leather jaciet I didn't see white to off our violence alle that the above rouffle between his a cleave too.	
him and amajed him to being violated I would say that CHEOUE TOO we indepted and theatens will the map, he was in my opinion provated however maybe a little too against. He was a white male with short at brown hair and clean shaves, the was weary a blue and white chequered thit, Done many blue jeans will daw brown wincle pictor shoes. I would describe white too a white mate, state at hair marpe grade 7 style long sleeve white to dark blue deim marpe leather jaciet I didn't see white too ofte ony violence alle that the caller scoffle between his a cleave too.	When the police were inside the bour I saw WHITE
him and amothed him the being windward. Lucid Say that CHEONE TOP was indeption and theatened with the map, he was in my opinion provided however maybe a little too agreeswely. He was a white male with short cut brown hair and clear shaver. He was weary a blue and white chequered that, Danc navy blue jeans will daw brown windle pictor show. Lucid day brown windle pictor show. Lucid describe white to a white male, shote cut hair maybe grade 7 shyle long sleeve white to day blue deim maybe leather jained I didn't see white to off only violence alle that the eather routtle between him or cleave to.	TOP come back inside and the solice box hold of
and theatener with the map, he was in my opinion provided however maybe a little too agricionally. He was a while male with short cut brown hair and clear shaves, he was wearing a blue and while chequered shil, Donc navy blue jeans will dan brown which pictor shoes. I would describe white too agricult a while male, shoter cut hair maybe grade z shipe long sleeve white top, dark blue dein maybe leather jaicet I didn't see white too offer any violence alle that the eather rouffle between his a cleave too.	him ad anoted him to being indeed.
provaced however maybe a little too aggressively. He was a white male with short cut brown hair and clear shaves, It was weary a blue and white chequered that, Donk navy blue jeans will dam brown which pictor shows. I would describe white to a white male, shope cut hair, naube grade 2 shiple long sleeve white to dark blue deim maybe leather jaciet I didn't see white too offe only violence alle that he calver rouffle between his a cleave too.	would say that cheave too use videal
the was a white male with short cut brown hair and clear shaves, He was wearing a blue and white chequered that, Down many blue jeans will daw brown while pictor shows. I would describe white to a white male, shale cut hair marks grade z shile long sleeve white to dank blue deim marks leather jaicet I didn't see white too offer only violence offer that the eather scoffle between his a cleave too.	and theateng with the map, he was in my some
hair and clear shares, the was wearing a blue and while chequered shit, Douc navy blue jeans will dan brown wincle pictor shoes. I would describe white to a while male, shoter out hair marks grade 7 shiple long sleeve white to dank blue dein marks leather jainet I didn't see white too off our violence alle than the palier notifle between his a cleave too.	provoced however maybe a little too accessible
how and clear shower, He was weary a blue and while chequered shit, Done nowy blue jeans will down wincle pieces shows. I would describe white to a while male, shoter at hair marpe grade z shiple. Iong sleeve white to dark blue deim marpe leather jaciet I didn't see white too off one violence alle that the eather scuffle between his a cleave too.	the was a while male with short cut hours
will dan brown while pictor shoes. I would describe white to so a while male, shoter cut hair marke grade z shiple long sleeve white to dank blue deim marke leather jainet I didn't see white too oft only violence ofte that the eather scuffle between his a cleave too.	how and clear sharer, It we wear a blue and
well dan brown while picker shoes. I would describe white to so a while male, shoter cut hair marpe grade z shile long sleeve white to dank blue deim marpe leather jainet I didn't see white too off one violence offe that he eather scuffle between his a deque too.	while chequered shit, Durk navy blue isons
Male, state cut hair marke grade z shipe. Long sleeve white to dank blue deim marke leather jainet I didn't see white too off ony violence offe that the eather northe between his a deque too.	will dans brown windle pierer stoes.
male, state cet hair, marke grade z shipe long sleeve white to dank blue deim marke leather jaicet 1 didn't see white too off ony violence alle that the galver scuffle between his or cleave too.	would describe mure to
hin a cleave roe.	male, stater cet hair naube crade z shile
hin a cleave roe.	long sleeve white to , dark blue dein marke
hin or cleave top.	leatter jaciet 1 didn't see WHITE TO offer
hin a cleave roe.	ony violence otte that the gather roufle between
Signature: Signature witnessed by:	his or degre too.
Signature: Signature witnessed by:	
Signature: Signature witnessed by:	
, <u> </u>	Signature: Signature witnessed by:

Page 14 of 27

HantsPol 20141-10/07 v.2

CONFIDENTIAL

WITNESS STATEMENT

CJ Act 1967, s.9; MC Act 1980, ss.5A(3) (a) and 5B; Criminal Procedure Rules 2005, Rule 27.1

						4,0 2,1,1	
Statement of:				URN:	PROFESSION		
Age if under 18:	O18	(if over 18 insert 'over 18')	Occupation:	Premises	s manager/J	Joint owr	1er
This statement (c make it knowing t anything which I	hat if it is ton	page(s) each signed by dered in evidence, I shall se, or do not believe to be	me) is true to the b be liable to prosecu true.				
Signature:				Date:	18/02	120	<u>'(/</u>
Tick if witness evi	dence is visua	ally recorded	(supply witness d	etails on rea	ar)		-
area in question confirm that I had a limit refer to the statement. The ages and nation from within my to witness a large noticed "LONG aggressive and other group of noticed from the statement."	lent itself in can confirm on. My premiad just finis emain offer actual physical premises at ge physical abusive stateople. I not confirm the confirmation of the conf	address overleaf. This AMPTONS PUBLIC Hitiated in the rear of the that I reside and maintenance in the disorder as sical altercation involvation attention was first draward on the main off ance and demeanour.	e Council Depoinage my own problems. "LONG SLEEVed a group of are wn to a loud and limmediately low or groups of perfender amongst the male was defined.	E TOP" mound 25 place out of the group. irecting hi	of Friday 1 to the real hich share from HAM ale throug eople of v bise which of my rear ling at one He was of s actions	8" Febrush 18" Feb	oruary ime rear IS. I can ny exes, d hear or exit er. I ing
abusive gesture then become agmale. "LONG Si clear that both vas they got and	shing and sites towards to the sites towards to the sites to the sites and sites the sites are the sites and sites are sites and sites are the	houting out at the male hem. My attention was ack towards "LONG S " and "GREY TOP" the ng at one another sying an irate demean	es in the rival gressively es in the rival gress drawn to anoth LEEVE TOP". I veneme agg	oup and mer male in will refer to ressive with They will	naking thre the rival him as "c ith one an ere both g	eatenin group v GREY other. I giving a	og and who TOP" It was as good
waving it around away from him a several pieces. ' group. I noticed connected with " out of control an	l aggressive and as he made as he made of the file of	EVE TOP" return back addishing a wooden modely gesturing towards forwards f	"GREY TOP" and the mop off of the dot of the wooden oup including "GIG SLEEVE TOP	e mop att d the rival ne floor ca shank and REY TOF ''S" behav	ached to i group. Thusing it to d then ran ". He acturiour was o	t. He siney mo splinte at the ually comple	tarted ved er into rival
Signature:	4	Signature	witnessed by:	***********		 	310[]

Page 15 of 27

CONFIDENTIAL

WITNESS STATEMENT

MG11

Page 2 of 3

CJ Act 1967, s.9; MC Act 1980, ss.5A(3) (a) and 5B; Criminal Procedure Rules 2005, Rule 27.1

towards the rival group. The rival group managed to fend off "LONG SLEEVE TOP". I believe "GREY TOP" then engaged in a physical altercation with "LONG SLEEVE TOP". They fought with one another for several minutes. Numerous members of both groups dispersed prior to Police arrival. The manager of HAMPTON'S took the wooden shank from "LONG SLEEVE TOP" and threw it in the skip adjacent to the premises. The club's owner then appeared and started to shout in anger towards "LONG SLEEVE TOP". Police then arrived a couple of seconds later to diffuse the remaining groups of people. I did not see where "GREY TOP" went. Upon Police arrival I entered HAMPTONS to point out "LONG SLEEVE TOP" as the main offender and instigator. Police remained with him for the duration whilst I was within HAMPTONS. I could see "LONG SLEEVE TOP" had sustained an injury to his head.

At approximately 03:25 hours outside of the HAMPTONS I noticed that Police detained and arrested "GREY TOP". I can confirm that "GREY TOP" was also a main offender and displayed equal violent tendencies during the earlier incident. "GREY TOP" was then hand cuffed and escorted to the rear of an awaiting marked Police vehicle. The whole incident lasted around twenty minutes. Both "LONG SLEEVE TOP" and "GREY TOP" were the main perpetrators in both groups. I had a clear and unobstructed view of the initial incident. The lighting although artificial, was good enough for me to identify both "LONG SLEEVE TOP" and "GREY TOP" and to witness their threatening and unruly behaviour. Both males in my opinion were as bad as each other. At the closest I was no further than three feet away from both groups.

I would describe "LONG SLEEVE TOP" as a white European male of around 25 years of age. He was of a proportional build and approximately 5 feet 9 inches tall. He had short dark hair which was styled. He had an obvious injury to his right side forehead which was bleeding. He was wearing a long sleeved white jumper with dark vertical diamond patterns. He had dark denim jeans. I can confirm Police were dealing with him within HAMPTONS and that it was him I pointed to them as a main offender. I would be able to recognise him again if asked to do so.

I would describe "GREY TOP" as a white European male of around early twenties. He was of a thin build and approximately 5 feet 11 inches tall. He had short fair hair. He was wearing a grey jacket and dark denim jeans. I can confirm that Police arrested "GREY TOP" and that he was also equally responsible for the earlier incident. I physically witnessed Police detain the male, arrest him and place him in the rear of a Police van. After his arrest I no longer had any dealings with "LONG SLEEVE TOP" but was aware that Police were still dealing with him inside HAMPTONS.

I am willing to support Police in their investigations. I personally find both "LONG SLEEVE TOP'S" and "GREY TOP'S" behaviour completely irresponsible, threatening and abusive. I believe both males to be heavily in drink. As were the two groups in question. As a personal license holder myself I feel that HAMPTONS allowed all the involved to become overly intoxicated and that this was a factor that fuelled the situation. I also believe that if Police had not intervened the situation could have been a lot worse with far more casualties. I can confirm that I made Police aware of the location of the wooden shanks that was used as a weapon by "LONG SLEEVE TOP" during the altercation.

to

Signature:

..... Signature witnessed by:



2006/07(1)

CONFIDENTIAL



RESTRICTED

MG11T Page 1 of 3 NAP/HAMPTONS/06

Statement of:				URN:		Projections	Tage of the same o				
Age if under 18:	Over 18	(if over 18 insert 'over 18')	Occupation:	Student							
This statement (consisting of 3 page(s) each signed by me) is true to the best of my knowledge and belief and I make it knowing that, if it is tendered in evidence, I shall be liable to prosecution if I have wilfully stated in it, anything which I know to be false, or do not believe to be true.											
Signature:	<i>d</i>		7		/02/2011		************				
Tick if witness evic			(supply witness o		r)		- when it can see that greatened its				
I am the above nar witnessed on Frida Street, Southampte of people then got	med person o ly 18 th Februa on, Hampshire involved.	f the address overleaf an Try 2011 between 02:30 - Try and it was an incident i	nd this is a statemen · 03:00. This inciden n which a friend of r	it about an in it occurred at mine was ass	cident wh Hamptor aulted an	iich I hav is, Above id a large	e Bar number				
speaking Russian is the male respons	but I believe h	entioning my friend ho was assaulted. During he was Latvian so shall re ulting with a pied of recall any particular pe	efer to him as LATV	l also be mer IAN througho	ntioning a	male wh	o was				
The incident happened to the rear of Hamptons, Above Bar Street and this is a large area that backs onto a park. There are various different items scattered around in this area such as barrels and refuse.											
I was in Hamptons from about 22:30 and was generally having a good time and dancing with my friends. I went out to the rear of Hamptons at about 02:30 to have a cigarette and I saw LATVIAN shouting swear words to the effect of "FUCK YOU MOTHERFUCKER" in Russian followed by further abusive language towards of I saw GOING ON?". At this point LATVIAN grabbed a piece of wood I think may have been part of a brush and hit around the head with it and this caused head to split open and blood to come out. Then got angry and shouted "WHAT THE FUCK?" in English towards LATVIAN. At this point they started to scuffle with each other and other members of the crowd came over and started to try and separate them. I then saw a member staff tell anguage in Russian and took his t.shirt off and looked as if he wanted to fight with the staff member. At this point the okay and the next thing I knew the police had arrived and were asking where the male that had hit what had gone.											
I would describe LA I would say he was earlier in the evening	aTVIAN as a v approximatel ig talking Latv	vhite male with light brow y 22 years old and of a s rian which makes me thir	vn to blonde hair, we kinny build. He was nk he may be Latvia	earing a white speaking Ru n.	e t.shirt ar Issian but	nd light b I had he	lue jeans eard him				
noticed LATVIAN essaw LATVIAN from	arly in the eve	sted approximately ten m TVIAN in sight for approximing as he had been talk but 1 metre and this was yard area of Hampton as	king to various peop	10 minutes di le within the	uring the licture.	incident. closest d	distance I				
Signature:	_	Signatur	re witnessed by:	**********			*******				
2006/07(1)			ESTRICTED								

RESTRICTED



RESTRICTED

Page 2 of 3

do not know who LATVIAN is and I have not seen him prior to this evening, if I were to see him again I think I would definitely recognise him again.

This incident left me feeling very upset as my friend has been injured and the party atmosphere was ruined. Whilst this was going on I felt frightened for my safety as it seemed to be a completely unprovoked attack and LATVIAN was clearly very aggressive and did not care about any repercussions from his actions and was hell bent on fighting

Signature: Signature witnessed by:

2006/07(1)

RESTRICTED



PROTECTIVE_MARKING (when complete)

WITNESS STATEMENT NAP/HAMPTONS/07 CJ Act 1967, s.9; MC Act 1980, ss.5A(3) (a) and 5B; Criminal Procedure Rules 2005, Rule 27.1

Statement of:				•	URN:	-	-	
Age if under 18:	O18	(if over 18 insert 'over 18')	Occupation	: Waitress				
This statement (co make it knowing th anything which I kn	nsisting of at, if it is ter now to be fa	3 page(s) each signe ndered in evidence, I lse, or do not believe	d by me) is true to th shall be liable to pros to be true.	e best of my knowle secution if I have wi	edge and be Ifully stated	olief and In it,		
Signature:				Date: 18	·02·2	011	******	:
Tick if witness evid	ence is visu	ally recorded	(supply witne	ss details on rear)	-			
I am the above nan ABOVE BAR, SOU friend on the head	THAMPIO	and this is my statem N and ended outside en stick.	ent about a fight I sa the back of the bar in	w which started ins	ide HAMPT where I saw	ONS B, / a man	AR, hit my	V
In my statement I w I will refer to him as	ill be menti white top.	oning two people my	friend, who I will refe	r to as and the	ne other ma	le who	hit him	٦.
private party for a fr	eage to ma iend's party there is a si	MPTONS BAR which ke space in the middl r. There were a maxir moking area. To get t	e for people to dance num of 30 people at	as there was two [DJ's. Tonigh	nt was a		
There were no actionight, he was outside	and white to ons but I cou le a lot in th I remembe	as at HAMPTONS BA p having words. This uld see was up e smoking area wher r asking him a few tin ued.	was over gibbs gibbs and a little angry I was out there. He	nfriend who was da . I had noticed white was shouting, swea	ncing with vertical top throug	vhite top h out th	D	
Russian. Addid	wearing. He understand	oking area to calm do turned towards that white top was be smoke but I could se	and started to swe	ar in Russian but m and could pick ou	did no	t under	stand r	Э
Signed :			Signature witnessed	by :	*****			
2006/07(1)	~		1 2 3			ref	erence	e 9

S JABUT

HAMPSHIRE CONSTABULARY

Page 2 of 3

PROTECTIVE_MARKING (when complete) WITNESS STATEMENT

(CJ Act 1967, s.9; MC Act 1980, ss.5A(3) (a) and 5B; MC Rules 1981, r.70)

Continuation of Statement of:				
to the smoking area is held open by a mop and had a wooden stick. He went to and his above his eyebrow causing a bleeding wound white top in, I don't know what was happening not know where white top went.	it nim over the head, strikir I. White top then walked ba	walk up the	steps take the mop or h it. This hit	brush which
I would describe white top as a white male. He had maybe rips in them around the knees. He bracelets. He was about 1 meter 80, fit and all	🤋 had short blonde hair. He	irt and light w had a sil	blue jeans which look ver necklace and a silv	like they er watch or
The whole incident lasted about 15 minutes. I dark outside but there was lightning. I had nev	ver seen white top before.	would rec	ognise him again.	•
This incident has left me stressed. I was really and this left me feeling upset that mine and every stress of the	y enjoying my night until thi veryone else's night had be	s happene en ruined.	d. Everyone had too m	uch to drink
	:		V	
	:			
	:			
				•
A Signad .				
Signed:	Signature witnessed	by :		
2006/07(1)				reference

APSD			Page 1
RESTR	ICTED (when com	plete)	
O MOODW &			1
CJ Act 1967, s.9; MC Act 1980, ss	NESS STATEME .5A(3)(a) and 5B: Criminal Pro-	NT NAP/HAMPTO	80/201
	()() sind ob, omining Fig	Cedure Rules 2005, Rule 27.1	
Statement of:	URN		

Age if under 18:(j.) 45 (if over	18 insert 'over 18')	cupation: Waltes	***********
		The state of the s	* * * * * * * * * * * * * * * * * * * *
This statement (consisting ofL page belief and I make it knowing that, if it is ten	ge(s) each signed by me) is	true to the best of my know	lodos e
belief and I make it knowing that, if it is tenstated in it, anything which I know to be falso	dered in evidence, I shall be	e liable to prosecution if I have	reuge an ve wilfull
	be die constant	ue.	
Signature:		Date: 5	11.
- Tick if witness evidence is visually recorded			
	(supply witness de	tails on rear)	
I am the about	be 1 1		***********
am the above of	etar and the	e at the appr	NOS5
······································	NO DIA AMAILA	ral thing.	
CUMALION WITH A	HUIDE I SON	warda Hand	·!··.\
Bar about par of	mot souling	The sierce willing to	7005
This Fall tool	2 Jus		
	2 place on	May the 181	\mathcal{H}
of telonasy 2011.	IVUS Glatemon	t Blin all	Mis
to the Galobant 1	gave on the	e any hours	/C
saturdly to lay	A Ehron	Dall (
1 alburday Day of	R	12011	
2011	no han or	IN 12m FDO	ay.
Lat about 12	230 hours. It	was my fran	U S
Directly party blu	Un hus low	hold the Dan	
My trained is solled		A FELLAN	MAKS
Sixter and lop par	- Colored To	annex win	M4
100110	A CHOOL #4	-2 to enter	The
The record	But the Dute	1 tran law boo	k.
and their Doube	decidal to	1 collhota hor	**************************************
party Hour	and the contract contract contract to the contract contra	MARKET MA	**********
Bendit alcolo	de Arilo		
Jacon acon	JUL CUINKS	arthe lar pr	
gnature:			,
	Signature wit	nessed by:	***********
			PTO

		IAI
P	age	of.
West was a second of the secon		

RESTRICTED (when complete)

WITNESS STATEMENT

(ABO) CJ Act 1967	, s.9; MC Act 1980, ss.5	A(3)(a) and 5B; Crim	ninal Procedure F	Rules 2005, Rule	e 27.1
Continuation of Statem			URN :		
time I have be have be arrived of the Durry of Thone in the Month	how and how a laborary and laborary and allower allowe	alcoholic alcoholic altright altrecorde As Contin	thouse the solution of the sol	S From S From S From S From S Part S	the stall stall
	~			•••••••••••••••••••••••••••••••••••••••	
				•••••••••••••••••••••••••••••••••••••••	
Signature:	THE PROCESS OF THE PR	Signa	ature witnessed	l by:	***************************************
lantsPol 20141-10/07 v.2					

WITNESS STATEMENT NAP/HAVETONS OF Page 1 of 2 CJ Act 1967, s.9; MC Act 1980, ss.5A(3) (a) and 5B; Criminal Procedure Rules 2005, Rule 27.4

		` ,	()a ob, ommar p	rocedur	e Rules	3 2005, F	₹ule 27.1	ı
Statement of:				URN	:	MINISTER STATES	Canada	***************************************
Age if under 18	8: Over 18	(if over 18 insert 'over 18')	Occupation:	Poli	ce Offic	er		
This statement make it knowin anything which	t (consisting of 1 ng that, if it is tend n I know to be fals	page(s) each signed ered in evidence, I st e, or do not believe to	by me) is true to the boall be liable to prosect to be true.	est of m ution if I	y know have w	ledge an rilfully sta	id belief a ated in it,	and I
Signature:				Date:	30/0:	3/11		
Tick if witness e	evidence is visua	ly recorded [(supply witness o	details o	n rear)			
I am PC 3340	0	of Hampshire	Constabulary curre	ently st	atione	d at Sa	viith a mai	
Central Police	e Station.		, , , , , ,	may or	atione	u at So	umamp	oton
On 18th Febr	ruary 2011 I in	terviewed						
			Part of this interviev			in rel	lation to) an
place within F	damptons and							
			hat his friends told	him th	at Ha	mptons	were h	าaving a
onnesian party	and he attend	ded and paid £4 fo	or a ticket. He said	that th	ne par	ty starte	ed at	
approximately	/ 2300 hours a	and he drank alcol	nol which he paid fo	or inclu	ıding 8	5-6 sho	ts of vo	dka
	of beer whilst							
He continued	that whilst the	re the bar was op	en and the Russiar	n musi	c was	still pla	vina un	ntil the
party finished	and everyone	left. He said he s	stayed right until the	e end I	out coi	ıld not	say wh	at time
his was. He	continued that	it the incident, for	which he was arres	sted h	anner	ed as	say wii	atume
and he was ar	rested shortly	after this time.			apper	icu as s	soon as	; ne lett
			2 see that he was	4	•			
18/02/11.		Table 1 Cal	n see that he was a	arreste	d at 0:	325 hou	ırs on	

Signature: Signature witnessed by: 2006/07(1)



HAMPSHIRE CONSTABULARY

Page 1 of 1

RESTRICTED (when complete)

	W (CJ Act 1967, s.9; M	TNESS STATEM C Act 1980, ss.5A(3)(a) and	ENT 5B: MC Ri	ules 1981 r	70)	
Statement of		URN:	-			
Age if under 18	Over 18	(if over 18 insert 'over 18') Occi	upation:	Police Off	icer	
Deliei allu i illake	it knowing that, if it is	ages each signed by me) is s tendered in evidence, I sha false, or do not believe to be	ll he liable	he best of to prosecu	my knowledge a ition if I have wilf	and ully
Signature:			Date:	31.	13/11:	****
Tick if witness evidend	ce is visually recorde	d (supply witness detail	ils on rear))		
I am Police Serge	ant 3555 Ivan MA	RSHMAN based at Sou	thampto	n Police s	tation. On Frid	lay
the 18 th of Februar	ry 2011 I spoke to	Indre Klevlinskienve or	the tele	phone. SI	ne had been a	t
		ebruary 2011 leading in				
		en several males. She ex				
		ne bar. She advised that				•
statement about th				•		
On Monday the 21	st of February 201	l1 at 1400 hours I had a	meeting	with Nick	Stone the	
		amptons. He explained t				ie.
1		t only on the day that it h				•
		sians who were some fri				
who works at the premise). He said that it was set up as a way of saying thank you to some of						
the people had helped him to renovate the property. I asked him how many people attended,						
		about 65. I explained th				
alcohol was being s	old at the premis	e at least until 0230 hou	rs. He st	ated they	should have	
Signature:		Signature witnessed by:		*****************		**

Restricted (when complete)



Signature:

HAMPSHIRE CONSTABULARY RESTRICTED (when complete)

Continuation of Statement of Ivan Marshman
only sold it until 2330 hours. I discussed the fact that I had heard there was a £4 entry fee. Nic
then stated that he did know about this and it was to cover the cost of different things bought.
asked how he would have known that would cover costs if he didn't know how many people
were attending and he didn't know.
I explained that he had been trading illegally as the cost of the event wasn't at the expense of
the owner of the premise and hence needed to adhere to the conditions on his licence. I did
check the till role and unfortunately it had no times or dates on it. Nor was there any CCTV in
the premise.
On Wednesday the 30th of March 2011 at approximately 1500 hours I visited Hamptons and I
spoke to Colin Hines. He was having a new CCTV system fitted. I discussed the issued
regarding the assault on the 17 th of February 2011 and asked about the £4 cover charge to get
in. He explained that it was about £4-£5 each to enter the venue and the money went to the
promoter of the event.

Signature witnessed by:



RESTRICTED (when complete)

WITNESS STATEMENT

NAP/HAMPTONS/10

CJ Act 1967, s.9; MC Act 1980, ss.5A(3) (a) and 5B; Criminal Procedure Rules 2005, Rule 27.1

Statement of:					URN:	ı	1
Age if under 18:	Over 18	(if over 18 insert 'over 18')	Occupation:	Police serv	rice		
This statement (co make it knowing th anything which I kn	nsisting of 1 at, if it is tend now to be fals	page(s) each signed b ered in evidence, I sha e, or do not believe to	y me) is true to the be all be liable to prosecut be true.	st of my know tion if I have v	rledge and I vilfully state	elief ar d in it,	nd I
Signature:				Date: 28/0	3/2011		
Tick if witness evid	ence is visual	ly recorded	(supply witness de	etails on rear)			
					t Crime and	l Licens	ing
Southampton on Fri	day 18 th Febr	I spoke with a female a public order incident uary 2011 at approxim	, which had occurred a ately 03:15 hours in th	it Hamptons t e morning.	oar on Abov	e Bar S	treet,
told	me the follow	ing information about I	ner evening at Hampto	ons bar.			
alcohol into Hamptoi	ns (2 bottles o	there had been arran and then arranged it to f vodka) but the owner d at about 20:00 - 21:0 at of people there.	nis way. They had be	en allowed to	bring some	of their	
The bar shut betwee	n 23:30 - 00:0 ay for soft drin	00 midnight as the man	ager told them all it wa coffee. No one drank a	as illegal to se any alcohol be	erve them al	cohol a night an	ifter
No one had to pay to was there.	get into Ham	ptons as it was for her	birthday (which is on t	he 25/02) and	d she knew	everyor	ne that
This was all regarding the public of	could order incident	recall about her evenin involving one of her fri	g in general. She had ends.	already provi	ded a stater	nent to	police
Signed :	er.	Signa	ature witnessed by :				
2006/07(1)				***************************************	******		~~~~



HAMPSHIRE CONSTABULARY NAP/HAMPTORS/11

RESTRICTED – For Police and Prosecution Only WITNESS STATEMENT

(CJ Act 1967, s.9; MC Act 1980, ss.5A(3) (a) and 5B; MC Rules 1981, r.70)

Statement of:			U	RN //	
Age if under 18:	Over 18	(if over 18 insert 'over 18')	Occupation:	Police	Constable 20920
This statement (co knowing that, if it to be false, or do n	onsisting of 1 p is tendered in ev ot believe to be	age(s) each signed by me) is true vidence, I shall be liable to prosecu true.	e to the best of a ution if I have wi		
Signature:			r	Pate:	06/04/2011
Tick if witness evid	lence is visually	recorded [] (supply witness deta			00/04/2011
I am PC 20920 Station.	curren	tly serving for Hampshire Co	onstabulary at S	Southar	mpton Central Police
On the 23 rd Marc	h 2011 I spok	ce with who w	was one of the		
order incident at	Hamptons. H	e did not wish to co-operate	with maliant	suspect	s arrested at the public
very forthcoming	with answer	ing questions. He stated that	be could not	providi	ng a statement and was not
only information	he would pro	vide is that he went to the pro	ne could not re	membe	er much of the night and the
there. He had take	en his own ca	ns of alcohol with him but 41	emise with a fr	iend an	d he knew no-one else
le cannot remem	ber what time	ns of alcohol with him but th	ese had been ta	aken of	f him at the door by staff.
remember if other	's were He of	e this happened at. He stated	that he was no	t buyin;	g alcohol and cannot
Went in to play bil	lionds and the	ould also not remember wheth	her any music	was bei	ng played saying that he
went in to play bil	mards and tha	at was it.			
Signed:		~:			
		Signature v	witnessed by:	T-Manual -	



Agenda Item 8



Reference: 2011/01036/01SRAP Hearing:

Application for Review of Premises Licence

Premises Name: Old Fat Cat Premises Address: 166 Above Bar Street

> Bargate Southampton SO14 7DU

Application Date: Application

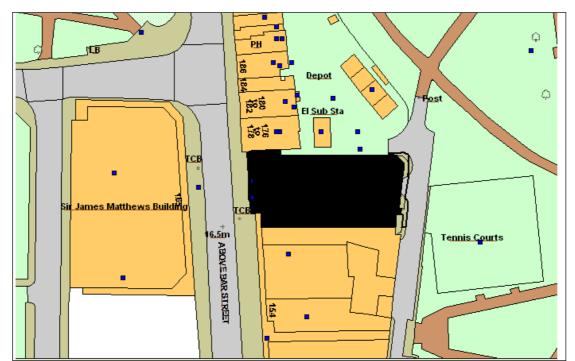
Received Date:

14th April 2011 18th April 2011

18th April 2011

Application Valid

Date:



This map is reproduced from Ordnance Survey material with the permission of Ordnance Survey on behalf of the Controller of Her Majesty's Stationery Office © Crown copyright. Unauthorised reproduction infringes Crown copyright and may lead to prosecution or civil proceedings. Southampton City Council Licence No. 100019679 2007.

Representation From Responsible Authorities

Responsible Authority	Satisfactory?	Comments
Child Protection Services - Licensing	No response received	
Hampshire Fire And Rescue - Licensing	No response received	
Environmental Health - Licensing	No response received	
Planning & Sustainability - Building Control - Licensing	No response received	
Planning & Sustainability - Development Control - Licensing	No response received	
Hampshire Constabulary - Licensing	No	See attached application for review
Trading Standards - Licensing	Yes	

Other Representations

Name	Address	Contributor Type
None		

Legal Implications

- 1. Part 3 of the Licensing Act 2003 provides that a responsible authority of a resident or business in the vicinity (interested party) may apply for review of a premises licence.
- The grounds of review applications must relate to one or more of the licensing objectives.
- In such circumstances, the applicant for the review must serve a copy of the review application on the holder of the premises licences, the City Council and each of the responsible authorities.
- 4. On receipt of the application for review, the officers will consider its validity, under delegated powers. Reasons for rejection, in whole or in part, include:
 - that the grounds for review are not relevant to one of more of the licensing objectives and;
 - (in the case of an application not made by a responsible authority), that the application is frivolous, vexatious or repetitious.
- 5. The City Council must, within one day of receiving the application for review, display a prescribed notice of the review application on the outside or adjacent the premises; the notice must remain on display for 28 days and any interested party in the vicinity or the responsible authorities may make representations in that period.
- 6. Unless the applicant, licence holder, interested parties and responsible authorities agree that a hearing is unnecessary, the City Council is then required to hold a hearing to consider the review.
- 7. The sub-committee, in considering the application for review, must have regard to the adopted Statement of Licensing Policy and evidence before it at the hearing.
- 8. The Licensing Act 2003 provides that, in determining an application for review, the sub-committee may take any (or none) of the following steps, as it considers necessary:
 - modify the conditions of the licence;
 - exclude a licensable activity from the scope of the licence;
 - remove the designated premises supervisor;
 - suspend the licence for a period not exceeding three months;
 - revoke the licence.
- The Licensing Act 2003 makes provision for appeal to the Southampton Magistrates' Court against the sub-committee's decision in relation to an application for review.
- 10. In considering this application the sub-committee will sit in a quasi-judicial capacity and is thus obliged to consider applications in accordance with both the Licensing Act 2003 (Hearings) Regulations 2005, and amending secondary legislation and the rules of natural justice. The practical effect of this is that the sub-committee must makes its decision based on evidence submitted in accordance with the legislation and give adequate reasons for reaching its decision.
- 11. Copies of the application for review and the Police objection are annexed to this report.
- 12. The sub-committee must also have regard to:-
- 13. Crime and Disorder Act 1998

Section 17 of the Crime and Disorder Act 1998 places the Council under a duty to exercise its various functions with due regard to the likely effect of the exercise of those functions on, and the need to do all that it reasonably can to prevent, crime and disorder in its area.

14. Human Rights Act 1998

The Act requires UK legislation to be interpreted in a manner consistent with the European Convention on Human Rights. It is unlawful for the Council to act in a way that is incompatible (or fail to act in a way that is compatible) with the rights protected by the Act. Any action undertaken by the Council that could have an effect upon another person's Human Rights must be taken having regard to the principle of proportionality - the need to balance the rights of the individual with the rights of the community as a whole. Any action taken by the Council which affect another's rights must be no more onerous than is necessary in a democratic society. The matters set out in this report must be considered in light of the above obligations.



Southampton City Council Southbrook Rise. 4-8 Millbrook Road East. Southampton.

SO15 1YG

Hampshire Constabulary **Chief Constable Alex Marshall**

Southampton Central Police Station Civic Centre Southampton Hampshire SO14 7LG

Telephone: 0845 045 45 45

18th April 2011

Dear Sir,

Our ref: Your ref:

On behalf of Hampshire Constabulary, I submit the following application for the Old Fat Cat, Above Bar Street, Southampton in order to review their license. They have recently failed two separate test purchase operations within a period of three months. The review is brought to ensure that one of the licensing objectives is upheld i.e. the protection of children from harm.

Therefore, I submit this application to review the licence of the Old Fat Cat.

Yours faithfully.

PC 24084 CHANNELL

Violent Crime & Licensing Department







Before completing this form, please refer to FPP 07001 (Licensing (Licensing Act 2003))

Apply for the revi	ew of a premises	s licence.	Officer of	Hampshire Constabulary, RECEIVE 1 8 APR 2011
Premises or Club Pre	emises details			Section (growth with section and section a
Postal address of premises:	Old Fat Cat 166 Above Bar Bargate Southampton	Street		
Postcode (if known):	SO14 7DU			
Name of premises lice. Greene King Brewing a Abbot House PO Box 337 Bury St Edmunds Suffolk IP33 1QW Number of premises lice. 2010/01653/01SPRM Details of responsible	ence or club pre	mises certificate <i>(if</i>		ficate (if known)
Mr Mrs Miss	s ⊠ Ms □	Oth titl - (D - 1		
_		Other title / Rank:	PC	
Surname: Channell		First Names		,
address:	C/o Southampto Southern Road Southampton	n Central Police St	ation	
	SO15 1AN			
Daytime telephone number:		,		
E-mail address: (optional)				



Hampshire Constabulary is a responsible authority and the applicant has the delegated authority of the Chief Officer of Police in respect of his responsibilities under the Licensing Act 2003



Application for the review of a **Premises licence or Club Premises certificate** under the Licensing Act 2003

This application to review relates to the following licensing objective(s)

	, make the second of the secon	,000.10(0)
		Select one or more
4)	The provention of seizes and discarder	boxes
1)	The prevention of crime and disorder	
2)	Public safety The presenting of public puices as	
3)	The prevention of public nuisance	
4)	The protection of children from harm	
	state the grounds for review which must be based on one or es together with supporting information:	r more of the licensing
Licensir We beli	iew is brought by Hampshire Constabulary as a responsible of Act 2003, in light of recent test purchase failures at The Ceve that these failures can be directly linked to the poor stafed at the venue.	Old Fat Cat public house.
licence of closu	nire Constabulary request that the following conditions be ap- to prevent any future failures. We also request that the venu- re as a deterrent but also to ensure that any conditions that could be properly implemented to support the four licensing	ue be subject to a period are applied to the
The cor licence	ditions that Hampshire Constabulary would seek to have acare:	dded to the current
premise every in supplied accepta the pers	enge 25 - There will be a Challenge 25 policy operated at the s. Challenge 25 meaning that the holder of the premises licedividual who appears to be under 25 years of age seeking the with alcohol at or from the premises shall produce means able to the licensing authority proving that individual to be 18 con seeking alcohol is unable to produce acceptable means by of alcohol will be made to or for that person.	ence shall ensure that to purchase or be of identification t years of age or older. If
License	aff who sell alcohol will be trained to NCPLH (National Certi Holder) level. All sales of alcohol must be directly supervise I licence holder until such staff have achieved training to NC	ed and authorised by a
persons dated by training member	are trained regarding appropriate precautions to prevent the under the age of 18; that records are kept of such training, the member of staff who has received the training; that statevery six months as a minimum and that records are signed of staff and records are kept of this refresher training. Record by Hampshire Constabulary and the Licensing Authority.	which are signed and aff receive refresher d and dated by the ords will be available for
4) For th	ne Designated Premises Supervisors to be trained to BIIAB	Level 2.



DPS course.

- 5) The premise holder or his nominated representative will maintain membership of any existing Barwatch scheme, or join any future scheme, which is not currently in existence and approved/supported by the local police. He/she will ensure co-operation with the relevant scheme, abide by any rules and ensure meetings are regularly attended.
- 6) An incident book will be provided and maintained at the premises and there will be a daily debrief of door staff at the close of business. The incident book will remain on the premises at all times and will be available to police upon request.
- 7) (To replace point 5, Annex 2 currently on the premise licence) CCTV The premises shall have sufficient cameras located within the premises to cover all public areas including outside of the premises covering the entrance/exit. The system should be able to cope with all levels of illumination throughout the premises as well as outside areas.

The CCTV system must be operating at all times whilst the premises are open for licensable activity.

All equipment shall have a constant and accurate time and date generation.

There shall be sufficient members of trained staff available during operating hours to be able to provide viewable copies at the request of the Police or authorised officer. Any images recovered must be in a format that can be readily taken away and viewed on any computer operating on any Windows based program acceptable to the police, or DVD player. This will be without the requirement for additional software to be installed.

Records must be made on a weekly basis and kept for inspection to show that the system is functioning correctly and that data is being securely retained.

CCTV warning signs to be fitted in public places.

Recordings to be kept for a minimum of 28 days.

The DPS or premises manager must be able to demonstrate that the CCTV system has measures to prevent recordings being tampered with, i.e. password protected.

- 8) A record will be kept at the premise of any persons that the DPS has authorised to supply alcohol. Further to this when the DPS is absent from the premise a list will be made available stating who will be managing the venue.
- 9) To clarify point 3(a) in Annex 2 on the current premise licence with regards to what is meant by 'external background music' to state: 'For the avoidance of doubt, no music to played outside of the premise after 21:00 hours'.

As stated above the venue has failed two test purchases by selling alcohol to juveniles, which does not support one of the licensing objectives - the protection of children from harm. The following information provides further details on the failures.

On 31/01/2011 a staff member sold one bottle of Becks beer and one bottle of Smirnoff Ice to two test purchase operatives. The same staff member also provided the operatives with money in which to play upon the gaming machines. The staff member was issued with a fixed penalty notice for the offence of selling alcohol. The staff member was retained as staff



by the venue following a period of suspension. This staff member had received his initial staff training on 29/09/2009. Following this date the staff member has signed a 'NO ID NO SALE' document on 26/10/2010 and 28/12/2010, so over a year after he was initially trained and then again two months later. This staff member was then trained again on 05/02/2011, 05/04/2011 and 06/04/2011. These last three dates follow the test purchase failure and there would appear to be a discrepancy within the last two since it is unlikely that he would receive the same training two days in a row. All of these dates show that there is a severe inconsistency in the training provided and that the dates provided may be incorrect.

On 16/02/2011 a meeting was held at the premise between the police, the DPS and the area manager in order to discuss the first test purchase failure. During this meeting it was agreed that to avoid any future failings the DPS would be implementing the following:

- 1) The premise would operate under a Challenge 25 age verification policy.
- 2) The present staff training provided was not good enough. All future staff training should be recorded and signed for as well as recording the details of the actual training that has been delivered. The DPS could request police attendance at any such training sessions and it was agreed that the DPS/area manager would get in contact with police regarding this.
- 3) Any entries made into the incident book should be more thorough and signed off by the duty manager.
- 4) Fortnightly checks should be made with the CCTV to ensure that it is working. Any such checks should be recorded along with any CCTV problems in the incident book

Second test purchase failure:

On 26/03/2011 another staff member sold one pint of Fosters and one bottle of Smirnoff Ice to 2 test purchase operatives. This staff member was issued with a fixed penalty notice for the offence and was suspended. This staff member had received her initial staff training on 03/12/2010. This staff member has also signed a 'NO ID NO SALE' document on 26/10/2010, 28/12/2010, 02/01/2011 and 04/02/2011. It would appear that she did not complete her Personal Induction Training until after she had already been working at the premise for two months.

A further meeting was held at the Old Fat Cat on 30/03/2011 following this second failure. This was held with the DPS and management representatives of Greene King. During this meeting the DPS was asked about any changes he had made since the last meeting with the police.

A Challenge 25 age verification policy had been introduced and was included as part of the title on the 'NO ID NO SALE' document.

Refusal numbers were discussed at this meeting as the company records show how many refusals are entered into the till system. There is no way for the DPS at each individual premise can find out which members of staff are making the refusals and therefore recognise who may need further training. We were informed that this information has to be applied for from management.

No improvement had been made to the staff training. The same 'NO ID NO SALE' document was being used with the minor alteration of 'Challenge 25' being in the title. The DPS stated that these sessions were still held once a month and that he also held group 'huddles' once a week on a Saturday to refresh the minds of staff - there was no evidence to support this.



Despite help being offered, no assistance had been sought from Hampshire Police with regards to them attending any training sessions.

The initial alcohol sales training provided within the Greene King Personal Induction Booklet consists of two pages and covers a Challenge 21 age verification policy and how to deal with refusing alcohol sales. Each employee is required to read the two pages and then answer 5 questions about alcohol sales. The employee then signs at the end of the booklet to acknowledge that they have read and understood everything. The booklet also contains all other types of training with regards to health and safety etc.

Police were informed that all further training completed at the premise consisted of a group session every month where the DPS would refresh the 'NO ID NO SALE', one page document. This document is also a Greene King document, which repeats some of the information included within the Personal Induction Booklet. The police believe that this document is not sufficient in training staff to the required standard, as evidenced by the two test purchase failures. The document repeats information so is easily recognisable to staff, who might not feel the need to pay attention. Some form of training whereby staff are actively involved in decision making would be far more appropriate and would also test their knowledge as opposed to assuming that they have listened and understood.

It is also clear that the monthly training has not been regularly completed until after the intial test purchase failure in January 2011. Since then there has been roughly one refresher session per calendar month. However, the refreshers appear to have followed the two test purchase failures - with the sessions being held on 04/02/2011 and most recently the 06/04/2011.

It would be more beneficial to all staff for any training sessions to be held at specific regular intervals for example every four weeks instead of once per calendar month. The details of these training sessions should be recorded as well as which staff were present.

The two test purchase failures and lack of evidence of staff training sessions ultimately show that there is insufficient staff training provided at the venue. There is no evidence that the first staff member to fail the test purchase had received any further training for a year after his initial training and any training after that was very sporadic.

The second staff member of staff to fail had only received her training just under four months prior to her test purchase failure. Any training that she had received should still have been perfectly fresh in her mind at that time.

It is clear that staff training needs to be vastly improved from the current system in order for the venue to support the licensing objectives and prevent any future sales of alcohol to children. It is vital that details of any future training sessions are recorded and retained within staff records.

Further to any improvements made to the current staff training, the current DPS could also benefit from further training - a nationally recognised Level 2 DPS course.

a nationa	any recognised Level 2 DPS course.	
Have you made an application for review	ew relating to these premises before:	⊠No
If yes please state the date of that application:	1 /	
	Day Month Year	



If you have	made representations	hoforo rolotina ta thi							
If you have made representations before relating to this premises please state what they were									
L									
Please tick	ζ.								
Na I have	sent copies of this form	and enclosures to the responsible	45 442						
premis	es licence holder or clu	ub holding the club premises certification	authorities and the						
		and stab profitaces certifica	ate, as appropriate						
It is an offe	ence, liable on convic	tion to a fine up to level 5 on the s	standard agala						
0000011 10	o or me ricensing Ac	t 2003 to make a false statement i	n or in connection						
with this a	pplication								
Signature o	f Officer Completing								
Name	Channell	0 "							
Signature:	Official	Collar Numbe	r: <u>24084</u>						
Oignature.		Date:							
Cianatura et	F A called a color of the								
Signature of	f Authorising Officer (In	spector or above)							
Name	1. Raves	Collar Number							
Signature:		Collar Number Date:	50/2						
Oldinature.									

Old Fat Cat - Index for review application

HAC/OFC/1 – Statement of PC Sullivan, dated 31/01/11.

HAC/OFC/2 – Statement of PC Melhuish, dated 31/01/11.

HAC/OFC/3 – Statement of PC Holloway-Moger, dated 31/01/11.

HAC/OFC/4 – Letter sent to Greene King and the Old Fat Cat dated 17/02/11.

HAC/OFC/5 – Statement of PC Harris, dated 26/03/11.

HAC/OFC/6 - Statement of PC Pizzo, dated 26/03/11.

HAC/OFC/7 - Statement of PC Baker, not dated.

HAC/OFC/8a, 8b and 8c - Copies from the Greene King Personal Induction Training booklet.

HAC/OFC/9 – Copy of Personal Induction Certificate signed by staff member Darren Ogoo, dated 29/09/09.

HAC/OFC/10a, 10b, 10c, 10d and 10e – Copies of the 'NO ID – NO SALE' document signed by staff member Darren Ogoo, dated 26/10/10, 28/12/10, 05/02/11, 05/04/11 and 06/04/11 respectively.

 $\rm HAC/OFC/11-Copy$ of Final Declaration signed by staff member Liz Uzzell, dated 03/12/10.

HAC/OFC/12a, 12b, 12c and 12d – Copies of the 'NO ID – NO SALE' document signed by staff member Liz Uzzell, dated 26/10/10, 28/12/10, 02/01/11 and 04/02/11 respectively.

HAC/OFC/13a, 13b and 13c – Copies of the 'Challenge 21 & Team Meeting Document', dated 28/12/10, 02/01/11 and 04/02/11 respectively.



MG11 Page 1 of 3

CJ Act 1967, s.9; MC Act 1980, ss.5A(3) (a) and 5B: Criminal Process

AMDO	,	(8)	a) and ob, Criminal Pr	ocedur	e Rule	s 2005,	Rule 27.1	1
Statement of:	Michael S	ullivan		URN				
Age if under 1		(if over 18 insert 'over 18')	Occupation:	Polic	ce Con	ıstable 2	193	
make it knowir	t (consisting of ng that, if it is tend n I know to be fals	page(s) each signed ered in evidence, I sha e, or do not believe to l	by me) is true to the b Il be liable to prosecu be true.	est of n tion if I	ny kno have v	wledge a	and belie ated in it,	f and I
Signature:	M.Sullivan PC 2	193	ı	Date:	24/0	11/0044		
	Michael Sullivar)		Date.		1/2011		
Tick if witness	evidence is visual	y recorded	(supply witness de	etails or	rear)			
I am currentl	y attached the	Southampton Polic	e Licensing Unit a	t Sout	hamr	oton Co	ménal D	
Station.		·	onit a	t Oout	Hallif	iton Ce	ntrai Po	olice
On Monday t	he 31 st Januar	/ 2011 I was on dut	y in company with	Police	e Ser	geant I	Marshm	an and
other officers	in plain clothe	s along with a male	and a female test	purch	ase d	nerati	ve cond	untin a
an alcohol tes	st purchase op	eration.		, , , , , , , , , , , , , , , , , , , ,	.000	peram	re condi	ucung
At about 1750) hours in comp	oany with Sgt Marsl	nman I went into th	ne Old	Fat (Cat pul	olic hous	se and
conferred with	the plain cloth	es officers PC,s M	elhuish and Hollov	vay – I	Moge	r.		o ana
		now as Darran Pau					entified a	as
selling alcohol	namely 1 bott	e of Becks Beer an	d 1 bottle of Smirr	noff Vo	odka I	ce to tl	he test	
purchase oper	atives who are	aged 17 years and	l 16 years.					
I explained wh	y I was there a	nd he said " I didn't	ask for ID, that's	what h	nappe	ns whe	en vour	husv"
I pointed out th	e offence and	read the caution to	him at 1755 hours	s, he n	nade	no reni	iv	Juoy
I explained to h	nim that this off	ence could be deal	t with by way of Fi	xed P	enalty	/ Notice	e and he	٩
decided to acce					,		z uriu ric	•
He was issued	with Fixed Per	alty Notice number	2024162 3.					
		and read a further o		808 hr	ours	he mar	de no ro	nly
Signature:		Signature	witnessed by:		,		AC HOTE	ριy.



RESTRICTED (when complete) WITNESS STATEMENT

CJ Act 1967, s.9; MC Act 1980, ss.5A(3) (a) and 5B; Criminal Procedure Rules 2005, Rule 27.1

237100	1007, 3.3, IVIC	> Act 1980, ss.5A(3) (a) ar	nd 5B; Criminal Pro	ocedure	Rules 2	2005, Ru	le 27.1	
Statement of:	PC 3094	RACHEL MELHUISH				URN:	1	**ionaliana
Age if under 18:	O/18	(if over 18 insert 'over 18')	Occupation:	Polic	e Office	r		
This statement (cor make it knowing tha anything which I kno	nsisting of 2 pat, if it is tende ow to be false	page(s) each signed by me ered in evidence, I shall be e, or do not believe to be tr	e) is true to the bes liable to prosecuti ue.	st of my ion if I h	knowled ave wilf	dge and I ully state	belief a d in it,	nd I
Signature:	3094 RAC	CHEL MELHUISH		ate:	31/01/2	1011		
				_				*****
Tick if witness evide	nce is visually	recorded [] (supply witness det	tails on	rear)			

I am Police Constable 3094MELHUISH. I am employed by Hampshire Constabulary and am currently stationed at Bitterne Police Station.

On the 31st January 2011 I was on duty in plain clothes with PC MELHUISH 3094 and this statement relates to a test purchase operation, where PC 25399 HOLLOWAY-MOGER and I supervised a female and a male under the age of 18 years old attempting to purchase alcohol in licensed premises. I shall identify the male as Test Purchaser 1 and the female as Test Purchaser 2. I shall also mention the male bar tender who I will refer to as BAR TENDER

At approximately 1745hrs PC HOLLOWAY-MOGER and I attended THE OLD FAT CAT Public House. A few minutes later Test Purchaser 1 and Test Purchaser 2 entered the same licensed public house and proceeded to walk to the bar area and engage with BAR TENDER. Test Purchaser 1 and Test Purchaser 2, placed an order for some alcoholic beverages, these being 1 bottle of SMIRNOFF ICE and 1 bottle of BECKS. BAR TENDER then produced the requested alcoholic beverages and paid in cash for the items. Test Purchaser 1 and Test

0.		o pondin	oddin for the items. Te	est Purchaser 1 and Test
Signed :		~~~~	Signature witnessed by :	
	PC 3094	RACHEL MELHUISH		
2006/07/41			D 45 (40	

MPSH CE

HAMPSHIRE CONSTABULARY

Page 2 of 3

RESTRICTED (when complete) WITNESS STATEMENT

(CJ Act 1967, s.9; MC Act 1980, ss.5A(3) (a) and 5B; MC Rules 1981, r.70) Continuation of Statement of: PC 3094 RACHE MELLINGIA

Purchaser 2 then handed the bottle of SMIRNOFF ICE and BECKS to me and went over to the fruit machines where they played for approximately 1 minute. They then left the premises while I waited for uniformed officers to arrive. At 1749hrs, I handed to bottles of SMIRNOFF ICE and BECKS to PS 3555 MARSHMAN, and I can exhibit them as RJM/OFC/01.

I would describe BAR TENDER as a black male, about 5ft 11" tall, approximately 28 years old, with a bald head. BAR TENDER was wearing a black shirt and a pair of black trousers. I was observing BAR TENDER for about 3 minutes whilst he was serving Test Purchasers 1 and 2. The bar was quite quiet and had lots of internal lighting so made my visibility very good. I was about 8 meters away from BAR TENDER at the time of this incident. I had no obstructions to my view. I have not seen BAR TENDER before but I would recognise him again. I left the premises shortly after and had no further dealings with BAR TENDER.

Signed:

Signature witnessed by:

URN:





RESTRICTED (when complete) WITNESS STATEMENT

CJ Act 1967, s.9; MC Act 1980, ss.5A(3) (a) and 5B; Criminal Procedure Rules 2005, Rule 27.1

Statement of:	PC NICHO	DLAS HOLLOWAY-MOG	BER	URN:		******
Age if under 18:	over 18	(if over 18 insert 'over 18')	Occupation:	Police Constable		
This statement (cor make it knowing that anything which I kn	at, if it is tend	page(s) each signed b dered in evidence, I shall se, or do not believe to b	y me) is true to the bo be liable to prosecut e true.	est of my knowledge and ion if I have wilfully state	belief and in it,	nd I
Signature:			[Date: 31/01/2011		
PC PC	NICHOLAS	HOLLOWAY-MOGER				
Tick if witness evide	ence is visual	lly recorded	(supply witness de	tails on rear)		William Company
I am Police Cons	stable 2539	9 HOLLOWAY-MOO	GER. I am employ	ved by Hampshire Co	onstabu	ılary
and am currently	stationed	at Bitterne Police Sta	ation.			
On the 31 st Janua	ary 2011 I	was on duty in plain	clothes with PC N	1ELHUISH 3094 and	l this	
statement relates	to a test p	urchase operation, v	where PC MELHU	IISH and I supervise	d a mal	le
and a female und	er the age	of 18 years old atter	mpting to purchas	e alcohol in licensed	premis	ses. I
shall identify the n	nale as Te	st Purchaser 1 and t	he female as Tes	t Purchaser 2. I shall	also	
mention the male	bar tender	who I will refer to as	BAR TENDER			
At approximately	· · · · · · · · · · · · · · · · · · ·					
At approximately	1/45hrs P(CMELHUISH and I a	attended the OLD	FAT CAT PUBLIC H	IOUSE	3
ABOVE BAR, SOL	JTHAMPT	ON and purchased .	I2O and a pint of l	PA. A few minutes la	ater Te	st
Purchaser 1 and T	est Purcha	aser 2 entered the sa	me licensed publ	ic house and procee	ded to	walk
to the bar area and	l engage w	rith BAR TENDER. 1	est Purchaser 1	and Test Purchaser	2, place	∍d
an order for some a	alcoholic b	everages, these bei	ng 1 bottle of BEC	KS and 1 bottle of S	MIRNO)FF
ICE. BAR TENDER	R then prod	luced the requested	alcoholic beverag	es' and paid in cash	for the	!
items. Test Purchas	ser 1 and 7	Fest Purchaser 2 the	n handed the bot	tle of BECKS and SI	/IRNO	FF
Signed : PC NICHOL	AS HOLLOV	Signatu VAY-MOGER	re witnessed by :			



HAMPSHIRE CONSTABULARY

Page 2 of 3

RESTRICTED (when complete)

WITNESS STATEMENT (CJ Act 1967, s.9; MC Act 1980, ss.5A(3) (a) and 5B; MC Rules 1981, r.70)

Continuation of Statement of: PC NICHOLAS HOLLOWAY-MOGER...

ICE to PC MELHUISH and I. Test purchaser 1 then proceeded to gamble on one of the Game machines within. They then left the premises while I waited for uniformed officers to arrive where PC MELHUISH then handed to bottles of BECKS and SMIRNOFF ICE to PS MARSHMAN 3555. I would describe BAR TENDER as a black male, about 5ft 8" tall, approximately 35 years old, cropped black coloured hair. BAR TENDER was wearing a black long sleeved sweat top and black trousers. BAR TENDER has blacked rimmed glasses. BAR TENDER had a muscular build I was observing BAR TENDER for about 6 minutes. The bar was quite quiet and had lots of internal lighting so made my visibility very good. I was about 6 meters away from BAR TENDER at the time of this incident. I had no obstructions to my view. I have not seen BAR TENDER before but I would recognise them again as their hair style combined with their glasses and build made them more recognisable to me than others.

I had no further dealings.

Signed:

Signature witnessed by:



Hampshire Constabulary Chief Constable Alex Marshall

Greene King Brewing And Retailing Ltd Abbot House PO Box 337 Bury St Edmunds Suffolk IP33 1QW

Our ref: 44080524791

Your ref:

Southampton Central Police Station Civic Centre Southampton Hampshire SO14 7LG

Telephone: 0845 045 45 45

17th February 2011

Dear Sir/Madam,

Following our recent visit to your premise (Old Fat Cat, Southampton) on Wednesday 16th February 2011, I am writing to confirm the details of the conversation held with Alex Flett and John Walton. Also present during this meeting was PS Marshman.

During the visit we discussed the recent test purchase failure at the premise, which occurred on 31/01/2011. Alex stated that as a result of this failure the member of staff who had served the alcohol – Darren - had been suspended.

Alex stated that all staff are now using the Challenge 25 scheme at the venue.

The current staff training package was discussed. It was recognised and agreed by all present that the training is not of a satisfactory standard in terms of what is being delivered after the initial training. At present staff are given further verbal training as part of monthly staff meetings. There is no record of what this verbal training includes. Any future training that is given to staff should be recorded and signed for as well as recording details of what the actual training included. Alex was advised that police are happy to attend and assist at any training sessions that are held.

With regards to the incident book we advised that the entries made by door staff need to be more thorough. At present there is not much information in the entries and this may be due to the lack of space on the form. It is fine for door staff to keep their own notebooks however, the main detailed incident log should remain on the premises at all times. Door staff should write up any incidents into the main incident book. A diary is an ideal book to use to record any incidents because on the days where there are no incidents, this can be written down and then every day signed off by the duty manager during the de-brief.

We also advised fortnightly CCTV checks to ensure it is working. These checks should be recorded along with any CCTV problems in the incident book.



Hampshire Constabulary Chief Constable Alex Marshall

As you are aware, Southampton Police are committed to working with the licensees in supporting the four licensing objective i.e. –

- 1) the prevention of crime and disorder
- 2) public safety
- 3) the prevention of public nuisance
- 4) the protection of children from harm

We hope to continue our working relationship with Old Fat Cat and anticipate that you will ensure this problem not repeated. Thank you again for your continued support.

Yours Sincerely,

PC 24084 CHANNELL Violent Crime & Licensing Department

HAC/OFC/S



RESTRICTED (when complete)

WITNESS STATEMENT
CJ Act 1967, s.9; MC Act 1980, ss.5A(3) (a) and 5B; Criminal Procedure Rules 2005, Rule 27.1

					o raics 2005, Rt	ile 27.1		
Statement of:	PC JONA	THAN HARRIS			URN:	1		
Age if under 18:	Over 18	(if over 18 insert 'over 18')	Occupation:	Polic	ce service			
This statement (co make it knowing th anything which I kr	nsisting of 1 at, if it is tend now to be fals	page(s) each signed by lered in evidence, I shal e, or do not believe to b	me) is true to the be I be liable to prosecu e true.	est of my tion if I	y knowledge and have wilfully state	belief ai ∋d in it,	nd I	
Signature:			ı	Date:	26/03/2011			
PC	JONATHAN	HARRIS						
Tick if witness evide	ence is visual	ly recorded	(supply witness de	etails or	rear)			
At 16:20 hours on Sa ABOVE BAR, SOUT 18. On arrival at the	aturday 26 th N HAMPTON, a premises, I v	ed by Hampshire constant March 2011, I was on during as a positive test purchate was met by PC 24328 Pl	ty in full uniform whe	en I atter	nded THE OLD F	AT CAT ler the a	in ge of	l
that he had seen ser	ve the test pu	rchaser alcohol. I now	know this female to b	ea out to	o me, the membe	r of bar	staff	
I Alexandre Control	•	THOW	Milow trits termate to b	e Elisa	beth Louise UZZ	ELL, 06/	12/88.	
of 18. I explained that a fine of £80.00.	self to UZZEL at the way I in	L and I pointed out the detection to the detection to the detection of the last tended on dealing with the detection of the last tended in the las	offence that she had the offence was by w	sold ald	cohol to persons penalty notice fo	under the	e age er with	
Having completed the OF SELLING ALCOH significant reply.	PND URN 2 OL TO PERS	024458 4, I then said to SONS UNDER THE AGI	UZZELL "I AM REPo E OF 18". I then cau	ORTING	G YOU FOR THE	: OFFEN	ICE	
Signed :		Signatu	re witnessed by :					
PC JONATH	IAN HARRIS							
2006/07(1)		Page 2	1 of 40					



Tick if witness evidence is visually recorded

7 ~	•	٠,	-	
1				
en franches				
•				-
				-
				Maringon,

				URN:		1		
Statement of:	PC24328 PI	ZZO				-	•	•
Age if under 18:	Over 18	(if over 18 insert 'over 18')	Occupation:	Police Constable				
This statement (consisting of 2 page(s) each signed by me) is true to the best of my knowledge and belief and I make it knowing that, if it is tendered in evidence, I shall be liable to prosecution if I have wilfully stated in it, anything which I know to be false, or do not believe to be true.								
Signature:			J	Date:	26/0	03/11		
PC2	4328 PIZZO	****************	*************					

I am Pc24328 Giulio PIZZO of Hampshire Constabulary, currently stationed at Shirley Police station. On the 26/03/210, I was on duty in plain clothes, as part of a Licensing Operation. The purpose of the Operation is to monitor the illegal sale of alcohol to underage persons, on various licensed establishments across the city.

П

(supply witness details on rear)

At 16:15 Hours, on this day, I attended The OLD FAT CAT Public House. Above Bar in Southampton. At this time, I ordered a drink and took my position within a few feet of the serving counter. At 16:20 hours, TP 1, entered the Public House. TP 1 was our Test Purchaser on this evening. At this time, a barmaid working behind the counter served TP 1. I was within a few feet of this transaction. TP 1 requested a Smirnoff Ice - and this was given to TP1 without hesitation, and without any check on ID, or any request of TP1's age.

At this point, in the pre-arranged manner, TP1 walked over to me, after completing the transaction, and handed me the bottle of Smirnoff Ice, complete with contents. TP 1 then left the premises. I then contacted my uniform colleague, PC HARRIS, who then entered the establishment, in uniform. I pointed out to him the staff member that had served TP1, and he then dealt with the staff accordingly.

I seized the bottle of Smirnoff Ice. On leaving the establishment, I emptied the contents of the bottle, and placed it into evidence bag D01105410. I exhibit this as OFC/TP1/1.

Signature:	Signature witnessed by:	
------------	-------------------------	--



RESTRICTED

MG11T Page 1 of 2

age 1 of 2

Statement of:	Richard Ba			URN:	1	***************************************	depolares
Age if under 18:	Over 18	(if over 18 insert 'over 18')	Occupation:	Police Of	ficer		
This statement (cormake it knowing that anything which I kn	nsisting of 1 at, if it is tend ow to be falso	page(s) each signed by mered in evidence, I shall be, or do not believe to be	ne) is true to the be le liable to prosecut true.	st of my kno ion if I have	wledge a wilfully st	nd belief tated in it	and I
Signature:			I	Date:			
Ricl	nard Baker			****			******
Tick if witness evide	nce is visuall	y recorded	(supply witness de	tails on rea	r)		

I am PC Richard Baker 21097 of Hampshire Constabulary. I am currently stationed at Portswood Police station. On Saturday 26th March 2011 I was on duty in plain clothes taking part in a licensing operation. The objective of the operation was to observe a person under the age of 18 enter a licensed premises and buy an alcoholic drink.

The persons I will refer to in this statement was a 16 year old female. I will refer to her throughout as TESTER PURCHASER 1. PC PIZZO 24235 who was also wearing plain clothes would also be present in the public house.

At 1620 hours I attended THE OLD FAT CAT public house in Southampton with TESTER PURCHASER 1. We both approached the bar area and whilst I pretended to use my mobile phone I heard TESTER PURCHASER 1 ask the female bar staff if she could buy a pint of Fosters and a bottle of Smirnoff Ice. At this point I walked away from the bar area to a nearby table and joined PC PIZZO.

TESTER PURCHASER 1 soon joined myself and PC PIZZO at the table with a pint of Fosters and the bottle of Smirnoff Ice. I then left the premises with TESTER PURCHASER 1.

PC Harris 24288 and PC HUGHES 3114 then entered the public house in full uniform and conducted the necessary procedures.

I had no further dealings

Signature:	***************************************	Sian	ature witnesse	d h	
			ature withesse	a by:	
2006/07(1)			Page 23 of 46		
* *			RESTRICTED		

THE FOLLOWING SECTION IS FOR BAR STAFF ONLY SECTION 12 - LICENSING LAW

Working in your pub should naturally be fun. However, never forget selling alcohol is a serious responsibility. You, your Manager and Greene King could be fined for selling alcohol to someone who is...

• Under 18. • Drunk.

These are serious offences and could result in closure of the pub.

Think Challenge



Your Manager or Supervisor will discuss this with you before you make your first sale. Golden Rules are...

- 1. Before service, request ID from any customer who appears to be under 21.
- 2. Politely refuse service if they cannot produce valid ID.
- 3. Valid ID is a;
 - Passport.
 Driving License.
- Photo ID with a "PASS" hologram.
- 4. If in doubt politely refuse service.

How to politely say NO

Many younger customers may not routinely carry ID when going to the pub. They may not be used to being challenged. But challenge them you must. Failure on your part to request ID could result in you receiving a fine of £80 or even a prosecution in court. The following tips

Stand Your Ground

A refusal can embarrass a customer, so be tactful. Always be polite and calm, and don't antagonise by getting annoyed or aggressive. Be professional. Apologise.

If faced with a group, and if possible, move the person you're talking to away from the rest. This lessens the chance of them playing to the crowd.

- Be polite.
- Be firm.
- · Apologise.

Don't antagonise.

- Use tact.
- Don't humiliate.

SECTION 12 - LICENSING LAW

Avoid Blome

Politely stress your obligations, when refusing to serve someone. If you're asking for identification for proof of age, emphasise it's nothing personal, but the law requires it. State its policy of the pub to make this request to anyone whom you suspect of being under 21.

- De-personalise the situation.
- Explain your legal obligation.
- Blame the pub policy.
- Don't get angry.

Keep Your Distance

Stay calm; apologise; use relaxed body language and avoid prolonged eye contact. Use slow and deliberate body movements and try to keep something between you and the possible aggressor. Stay behind the bar — this provides a barrier should violence result.

- Avoid prolonged eye contact.
- Use relaxed body language.
- Say sorry.
- If possible keep a barrier between you and the customer.

Tabacco Sales

- It is an offence to sell tobacco products to someone under the age of 18.
- Use the same criteria as you have learned above.
- This applies to sales from vending machines.

I confirm that I have received instruction and understand my legal obligation in respect of age restricted sale of alcohol and tobacco. To achieve this I will challenge all customers whom I suspect may be under 21. I will refuse service to anyone that cannot provide acceptable ID.

Licensing Law compl	eted:	
Employee's signature:		
Trainer's signature:	Date:	

SECTIONS 12 - QUESTIONS

	Manager demor		iling a pint t	uith a 5% h	sad?
Q IIIhat thus					
Z. What the	e forms of ID do	we accept	as proof of	age?	
3. What do γ	you do if someor	ne either ha	s no proof (of age or yo	u are unsure (
				and the second s	
. What is the	e age below whi	ch you mus	t ask for ID?		
. After what	time are custome	ers no longe	er ollows -l I		
		73 No Torige	allomed (o drink outsi	de?

Employee's signature:

Trainer's signature:

Data.

get ahead

section 11 - summary questions

Summary questions completed

Final score out of 25 (1 mark per question)......

Employee'

Manager's

20/2/2

This is to certify that

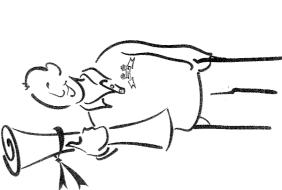
GREENE KING Pub Company Darren

has successfully completed

CERTIFICATE INDUCTION PERSONAL

Date: 29/9/04 Line Manager:





Congratulations

You have now completed your 'Certificate 1' Induction.

if you're interested in furthering your development, please talk to your manager about the Award Winning Get Ahead Training Programme.



NO ID - NO SALE

A Guide to Saying 'No'

Many younger customers may not yet routinely carry ID when going to the pub. They may not be used to being challenged. But challenge them you must. Failure on your part to request ID could result in you receiving a fine of £80 or even a prosecution in court. The following tips will assist you in challenging

Stand Your Ground

A refusal can embarrass a customer, so be tactful. Always be polite and calm, and don't antagonise by getting annoyed or aggressive. Be professional. Apologise.

If faced with a group, and if possible, move the person you're talking to away from the rest. This lessens

- Be polite
- **Apologise**
- Don't antagonise
- Be firm
- Use tact
- Don't humiliate

Avoid Blame

Politely stress your legal obligations, when refusing to serve someone. If you're asking for identification for proof of age, emphasise it's nothing personal, but the law requires it. State it's the policy of the pub to make this request to anyone whom you suspect of being under 21.

- De-personalise the situation
- Explain your legal obligation
- Blame the pub policy
- Don't get angry

Keep Your Distance

Stay calm; apologise; use relaxed body language and avoid prolonged eye contact. Use slow and deliberate body movements and try to keep something between you and the possible aggressor. Stay behind the bar - this provides a barrier should violence result.

- Avoid prolonged eye contact
- Use relaxed body language
- Say sorry
- If possible keep a barrier between you and the customer

I confirm I have received instruction and understand my legal obligation in respect of age restricted sale of alcohol. To achieve this I will challenge all customers whom I suspect may be under 21. I will refuse



NO ID - NO SALE

A Guide to Saying 'No'

Many younger customers may not yet routinely carry ID when going to the pub. They may not be used to being challenged. But challenge them you must. Failure on your part to request ID could result in you receiving a fine of £80 or even a prosecution in court. The following tips will assist you in challenging customers.

Stand Your Ground

A refusal can embarrass a customer, so be tactful. Always be polite and calm, and don't antagonise by getting annoyed or aggressive. Be professional. Apologise.

If faced with a group, and if possible, move the person you're talking to away from the rest. This lessens the chance of them playing to the crowd.

- Be polite
- Apologise
- Don't antagonise
- Be firm
- Use tact
- Don't humiliate

Avoid Blame

Politely stress your legal obligations, when refusing to serve someone. If you're asking for identification for proof of age, emphasise it's nothing personal, but the law requires it. State it's the policy of the pub to make this request to anyone whom you suspect of being under 21.

- De-personalise the situation
- Explain your legal obligation
- Blame the pub policy
- Don't get angry

Keep Your Distance

Stay calm; apologise; use relaxed body language and avoid prolonged eye contact. Use slow and deliberate body movements and try to keep something between you and the possible aggressor. Stay behind the bar - this provides a barrier should violence result.

- Avoid prolonged eye contact
- Use relaxed body language
- Say sorry
- If possible keep a barrier between you and the customer

I confirm I have received instruction and understand my legal obligation in respect of age restricted sale of alcohol. To achieve this I will challenge all customers whom I suspect may be under 21. I will refuse service to any that cannot provide acceptable ID.

Date

Please print your name here



NO ID - NO SALE

A Guide to Saying 'No'

Many younger customers may not yet routinely carry ID when going to the pub. They may not be used to being challenged. But challenge them you must. Failure on your part to request ID could result in you receiving a fine of £80 or even a prosecution in court. The following tips will assist you in challenging

Stand Your Ground

A refusal can embarrass a customer, so be tactful. Always be polite and calm, and don't antagonise by getting annoyed or aggressive. Be professional. Apologise.

If faced with a group, and if possible, move the person you're talking to away from the rest. This lessens the chance of them playing to the crowd.

- Be polite
- **Apologise**
- Don't antagonise
- Be firm
- Use tact
- Don't humiliate

Avoid Blame

Politely stress your legal obligations, when refusing to serve someone. If you're asking for identification for proof of age, emphasise it's nothing personal, but the law requires it. State it's the policy of the pub to make this request to anyone whom you suspect of being under 21.

- De-personalise the situation
- Explain your legal obligation
- Blame the pub policy
- Don't get angry

Keep Your Distance

Stay calm; apologise; use relaxed body language and avoid prolonged eye contact. Use slow and deliberate body movements and try to keep something between you and the possible aggressor. Stay behind the bar - this provides a barrier should violence result.

- Avoid prolonged eye contact
- Use relaxed body language
- Say sorry
- If possible keep a barrier between you and the customer

I confirm I have received instruction and understand my legal obligation in respect of age restricted sale of alcohol. To achieve this I will challenge all customers whom I suspect may be under 21. I will refuse

Please print your name here



CHALLENGE 25 NO ID - NO SALE

A Guide to Saying 'No'

Many younger customers may not yet routinely carry ID when going to the pub. They may not be used to being challenged. But challenge them you must. Failure on your part to request ID could result in you receiving a fine of £80 or even a prosecution in court. The following tips will assist you in challenging customers.

Stand Your Ground

A refusal can embarrass a customer, so be tactful. Always be polite and calm, and don't antagonise by getting annoyed or aggressive. Be professional. Apologise.

If faced with a group, and if possible, move the person you're talking to away from the rest. This lessens the chance of them playing to the crowd.

- Be polite
- Apologise
- Don't antagonise
- Be firm
- Use tact
- Don't humiliate

Avoid Blame

Politely stress your legal obligations, when refusing to serve someone. If you're asking for identification for proof of age, emphasise it's nothing personal, but the law requires it. State it's the policy of the pub to make this request to anyone whom you suspect of being under 25.

- De-personalise the situation
- Explain your legal obligation
- Blame the pub policy
- Don't get angry

Keep Your Distance

Stay calm; apologise; use relaxed body language and avoid prolonged eye contact. Use slow and deliberate body movements and try to keep something between you and the possible aggressor. Stay behind the bar - this provides a barrier should violence result.

- Avoid prolonged eye contact
- Use relaxed body language
- Say sorry
- If possible keep a barrier between you and the customer

I confirm I have received instruction and understand my legal obligation in respect of age restricted sale of alcohol. To achieve this I will challenge all customers whom I suspect may be under 25. I will refuse service to any that cannot provide acceptable ID.

Please print your name here



CHALLENGE 25 NO ID - NO SALE

A Guide to Saving 'No'

Many younger customers may not yet routinely carry ID when going to the pub. They may not be used to being challenged. But challenge them you must. Failure on your part to request ID could result in you receiving a fine of £80 or even a prosecution in court. The following tips will assist you in challenging customers.

Stand Your Ground

A refusal can embarrass a customer, so be tactful. Always be polite and calm, and don't antagonise by getting annoyed or aggressive. Be professional. Apologise.

If faced with a group, and if possible, move the person you're talking to away from the rest. This lessens the chance of them playing to the crowd.

- Be polite
- * Apologise
- Don't antagonise
- Be firm
- Use tact
- Don't humiliate

Avoid Blame

Politely stress your legal obligations, when refusing to serve someone. If you're asking for identification for proof of age, emphasise it's nothing personal, but the law requires it. State it's the policy of the pub to make this request to anyone whom you suspect of being under 25.

- De-personalise the situation
- Explain your legal obligation
- Blame the pub policy
- Don't get angry

Keep Your Distance

Stay calm; apologise; use relaxed body language and avoid prolonged eye contact. Use slow and deliberate body movements and try to keep something between you and the possible aggressor. Stay behind the bar - this provides a barrier should violence result.

- Avoid prolonged eye contact
- Use relaxed body language
- Say sorry
- If possible keep a barrier between you and the customer

I confirm I have received instruction and understand my legal obligation in respect of age restricted sale of alcohol. To achieve this I will challenge all customers whom I suspect may be under 25. I will refuse service to any that cannot provide acceptable ${\rm ID}$.

Date

6/04/11

Please print your name here

FINAL DECLARATION

I confirm that I have read and understood the Safe Ways of Working brochure. Furthermore, I have received practical training, and instruction on this.

I understand that failure to follow the SWOW may result in injury to myself or others and could lead to disciplinary action.

Signed (Employee).	
Print name: 43 07 Date: 05/12/10	rel
Date: 05/12/10	
Signed (Trainer):	
Print name:	PLEX FLET
Date:	03/12/10
(Trainer's signature confirms emplo	oyee has demonstrated adequate competency in this task).
Signed (Manager)	
Print name:	1 ALEX FIET
Date:	03/12/10
	, (

CONGRATULATIONS

You are now a competent and safe employee.

Take good care of yourself. You are a very important asset.



NO ID - NO SALE

A Guide to Saying 'No'

Many younger customers may not yet routinely carry ID when going to the pub. They may not be used to being challenged. But challenge them you must. Failure on your part to request ID could result in you receiving a fine of £80 or even a prosecution in court. The following tips will assist you in challenging customers.

Stand Your Ground

A refusal can embarrass a customer, so be tactful. Always be polite and calm, and don't antagonise by getting annoyed or aggressive. Be professional. Apologise.

If faced with a group, and if possible, move the person you're talking to away from the rest. This lessens the chance of them playing to the crowd.

- Be polite
- **Apologise**
- Don't antagonise
- Be firm
- Use tact
- Don't humiliate

Avoid Blame

Politely stress your legal obligations, when refusing to serve someone. If you're asking for identification for proof of age, emphasise it's nothing personal, but the law requires it. State it's the policy of the pub to make this request to anyone whom you suspect of being under 21.

- De-personalise the situation
- **Explain your legal obligation**
- Blame the pub policy
- Don't get angry

Keep Your Distance

Stay calm; apologise; use relaxed body language and avoid prolonged eye contact. Use slow and deliberate body movements and try to keep something between you and the possible aggressor. Stay behind the bar this provides a barrier should violence result.

- Avoid prolonged eye contact
- Use relaxed body language
- Say sorry
- If possible keep a barrier between you and the customer

I confirm I have received instruction and understand my legal obligation in respect of age restricted sale of alcohol. To achieve this I will challenge all customers whom I suspect may be under 21. I will refuse service to any that cannot provide acceptable ID.

26/10/2010



NO ID - NO SALE

A Guide to Saying 'No'

Many younger customers may not yet routinely carry ID when going to the pub. They may not be used to being challenged. But challenge them you must. Failure on your part to request ID could result in you receiving a fine of £80 or even a prosecution in court. The following tips will assist you in challenging customers.

Stand Your Ground

A refusal can embarrass a customer, so be tactful. Always be polite and calm, and don't antagonise by getting annoyed or aggressive. Be professional. Apologise.

If faced with a group, and if possible, move the person you're talking to away from the rest. This lessens the chance of them playing to the crowd.

- Be polite
- Apologise
- Don't antagonise
- Be firm
- Use tact
- Don't humiliate

Avoid Blame

Politely stress your legal obligations, when refusing to serve someone. If you're asking for identification for proof of age, emphasise it's nothing personal, but the law requires it. State it's the policy of the pub to make this request to anyone whom you suspect of being under 21.

- De-personalise the situation
- Explain your legal obligation
- Blame the pub policy
- Don't get angry

Keep Your Distance

Stay calm; apologise; use relaxed body language and avoid prolonged eye contact. Use slow and deliberate body movements and try to keep something between you and the possible aggressor. Stay behind the bar - this provides a barrier should violence result.

- Avoid prolonged eye contact
- Use relaxed body language
- Say sorry
- If possible keep a barrier between you and the customer

I confirm I have received instruction and understand my legal obligation in respect of age restricted sale of alcohol. To achieve this I will challenge all customers whom I suspect may be under 21. I will refuse service to any that cannot provide acceptable ID.

Please print your name here



NO ID - NO SALE

A Guide to Saying 'No'

Many younger customers may not yet routinely carry ID when going to the pub. They may not be used to being challenged. But challenge them you must. Failure on your part to request ID could result in you receiving a fine of £80 or even a prosecution in court. The following tips will assist you in challenging customers.

Stand Your Ground

A refusal can embarrass a customer, so be tactful. Always be polite and calm, and don't antagonise by getting annoyed or aggressive. Be professional. Apologise.

If faced with a group, and if possible, move the person you're talking to away from the rest. This lessens the chance of them playing to the crowd.

- Be polite
- * Apologise
- Don't antagonise
- Be firm
- Use tact
- Don't humiliate

Avoid Blame

Politely stress your legal obligations, when refusing to serve someone. If you're asking for identification for proof of age, emphasise it's nothing personal, but the law requires it. State it's the policy of the pub to make this request to anyone whom you suspect of being under 21.

- De-personalise the situation
- Explain your legal obligation
- Blame the pub policy
- Don't get angry

Keep Your Distance

Stay calm; apologise; use relaxed body language and avoid prolonged eye contact. Use slow and deliberate body movements and try to keep something between you and the possible aggressor. Stay behind the bar - this provides a barrier should violence result.

- Avoid prolonged eye contact
- Use relaxed body language
- Say sorry
- If possible keep a barrier between you and the customer

I confirm I have received instruction and understand my legal obligation in respect of age restricted sale of alcohol. To achieve this I will challenge all customers whom I suspect may be under 21. I will refuse service to any that cannot provide acceptable ${\rm ID}$.

02 / 6 / / 70 / N

Please print your name here



NOID - NO SALE

A Guide to Saying 'No'

Many younger customers may not yet routinely carry ID when going to the pub. They may not be used to being challenged. But challenge them you must. Failure on your part to request ID could result in you receiving a fine of £80 or even a prosecution in court. The following tips will assist you in challenging customers.

Stand Your Ground

A refusal can embarrass a customer, so be tactful. Always be polite and calm, and don't antagonise by getting annoyed or aggressive. Be professional. Apologise.

If faced with a group, and if possible, move the person you're talking to away from the rest. This lessens the chance of them playing to the crowd.

- Be polite
- * Apologise
- Don't antagonise
- Be firm
- Use tact
- Don't humiliate

Avoid Blame

Politely stress your legal obligations, when refusing to serve someone. If you're asking for identification for proof of age, emphasise it's nothing personal, but the law requires it. State it's the policy of the pub to make this request to anyone whom you suspect of being under 25.

- De-personalise the situation
- Explain your legal obligation
- Blame the pub policy
- Don't get angry

Keep Your Distance

Stay calm; apologise; use relaxed body language and avoid prolonged eye contact. Use slow and deliberate body movements and try to keep something between you and the possible aggressor. Stay behind the bar - this provides a barrier should violence result.

- * Avoid prolonged eye contact
- Use relaxed body language
- Say sorry
- If possible keep a barrier between you and the customer

I confirm I have received instruction and understand my legal obligation in respect of age restricted sale of alcohol. To achieve this I will challenge all customers whom I suspect may be under 25. I will refuse service to any that cannot provide acceptable ID.

04/02/11 Date

Please print your name here

CHALLENGE 21 & Team meeting

ATTENDANCE SHEET

| confirm | have received and understand the Challenge 21 training.......

NAME	SIGNATURE	
129011 COX		DATE
+ Clovi COV		18/12/
KIRSTY EDWARDS		
7655		28/12/
JESS RING		
GLEN) 1511874		28/17/
FATTE LANDER	+	28/12/
EMANA DEALES	4	28/12/
G-VOVE PEARCE		
OUJER ROSINK		
43 122201	T	28/12/1
1 101111	+	28/12/
TARIAN CCO		28(17/1
		20116/1

CHALLENGE 21 & Team meeting

ATTENDANCE SHEET

confirm I have received and understand the Challenge 21 training.......

NAME	SIGNATURE	
Daniella Cox		DATE
1400		- 102/01/n
KIONY Edwards		192/91/11
Jessich King		163,14
alen Levelle		- 102/01/4
FAMP LOGACO		- 02/01/u
END DICKE		02/01/4
Essan Place	- Common - C	02/91/1
Only Robins		
LO UZDOL		07/01/4
2 47	-	02/07/4
James Ross.		
(D(00) ->	-2	ozlonly
L DEBRIGFED MONDIM	1	
3rd JAN		



CHALLENGE 25 TRAINNING

ATTENDENCE SHEET

I confirm I have received and understand the Challenge 25 trainning.......

NAME	SIGNATURE	P. A. ST. D.
Liz Ossell	The Line	DATE
- Jessia Rung		d+/2/11
	**************************************	04/2/11
tage Loader		04/2/11
Vanielle COA		194/2/11
YKIRSTY EDWARDS.		V-12/11
OLI LOBINS		97/2/11
Chen Lively	·	04/2/11
CHRU EISON		04/2/11
EMMA PEARCE		04-2-11
	-	04/02/11
ALEX FIETT	The same of the sa	04/02/11
		11100111
DARRAN CLOSE		i i
WORK (IKEA)	+	11/20/20
JERRIES BY		
H-tell 1		